

Original Title Page

AIRLINE TARIFF PUBLISHING COMPANY, AGENT

INTERNATIONAL PASSENGER RULES AND FARES

TARIFF NO. AB-1

CONTAINING

LOCAL AND JOINT RULES, FARES AND CHARGES
ON BEHALF OF

[N]AIR BERLIN PLC & CO. LUFTVERKEHRS KG

APPLICABLE TO THE

TRANSPORTATION OF PASSENGERS

AND BAGGAGE BETWEEN POINTS IN

UNITED STATES/CANADA

AND POINTS IN

AREAS 1/2

FOR LIST OF PARTICIPATING CARRIERS, SEE IPGT-1, C.A.B. No. 581, NTA(A) No. 373.

Departure from the terms of Section 221.59 of Economic Regulations authorized by the Department of Transportation (9673).

Departure from the terms of Section 221.35 of Economic Regulations authorized by the Department of Transportation (9700).

Departure from the terms of Sections 221.110 and 221.113 of its Economic Regulations authorized by the Department of Transportation (9728).

Departure from the terms of Sections 221.22(d), 221.32, 221.111(c) and 221.240 of its Economic Regulations authorized by the Department of Transportation (9734).

Departure from the terms of Section 221.114 of its Economic Regulations authorized by the Department of Transportation (9737).

This tariff is governed, except as otherwise provided herein, by Aircraft Type Seating Configuration Tariff No. TS-2, C.A.B. No. 220, NTA(A) No. 111; and International Passenger Governing Tariff No. IPGT-1, C.A.B. No. 581, NTA(A) No. 373 issued by Airline Tariff Publishing Company, Agent, Supplements thereto and reissues thereof.

FOR EXPLANATION OF ABBREVIATIONS, REFERENCE MARKS AND SYMBOLS USED BUT UNEXPLAINED HEREON, SEE IPGT-1, C.A.B. No. 581, NTA(A) No. 373.

ISSUED:

FEBRUARY 6, 2009

Issued by:

WILLIAM J. ANDRES,
PRESIDENTAIRLINE TARIFF PUBLISHING COMPANY,
AGENTDULLES INTERNATIONAL AIRPORT
P.O. BOX 17415
WASHINGTON, D.C. 20041

EFFECTIVE:

MARCH 23, 2009

(Printed in U.S.A.)

Airline Tariff Publishing Company, Agent
INTERNATIONAL PASSENGER RULES AND FARES TARIFF
NO. AB-1

2nd Revised Page AB-1
 Cancels 1st Revised Page AB-1

RULE	AIR BERLIN PLC & CO. TABLE OF CONTENTS		
	TABLE OF CONTENTS		
	SECTION I - GENERAL RULES		
	TITLE	RULE NO.	PAGE NO.
	ACCEPTANCE OF PETS AND ANIMALS	105	AB-31-A
	APPLICATION OF FARES	130	AB-38
	APPLICATION OF TARIFF	5	AB-12
	BAGGAGE	115	AB-32-AB-37
	DEFINITIONS	1	AB-2-AB-6
	DENIED BOARDING COMPENSATION	87	AB-27-AB-29
	LIABILITY OF CARRIERS	55	AB-17-AB-20
C	PASSENGER EXPENSES EN ROUTE	35	AB-16
	REFUNDS	90	AB-30-AB-31
	REFUSAL TO TRANSPORT - LIMITATIONS OF CARRIER	25	AB-14-AB-15
	RESERVATIONS	60	AB-21
	REVISED ROUTINGS, FAILURE TO CARRY AND MISSED CONNECTIONS	80	AB-24-AB-25
	SCHEDULES, DELAYS AND CANCELLATION	85	AB-26
	STANDARD FORMAT OF ELECTRONIC RULES	2	AB-7-AB-11
	STOPOVERS	135	AB-39
	TICKETS	65	AB-22-AB-23
	TRANSPORT OF DISABLED PASSENGERS	21	AB-13
	SECTION II TRANSATLANTIC SPECIAL AND PROMOTIONAL FARES AND CHARGES UNPLUBISHED FARES		
	INJCHILDRENS AND INFANTS FARES	200	AB-40

For unexplained abbreviations, reference marks and symbols see IPGT-1, C.A.B. NO. 581, NTA(A) NO. 373.

ISSUED: May 22, 2009

EFFECTIVE: July 6, 2009

Airline Tariff Publishing Company, Agent
INTERNATIONAL PASSENGER RULES AND FARES TARIFF
NO. AB-1

Original Page AB-2

RULE	SECTION I - GENERAL RULES
C1	<p>[N]DEFINITIONS</p> <p>As used herein unless otherwise defined in a specific fare rule:</p> <p>Add-Ons: An amount published for use only in combination with other fares for the construction of through international fares.</p> <p>Affinity Group: A group formed from members or employees of the same association, corporation, company or similar legal entity with principal objectives, purposes, and aims other than travel.</p> <p>Air Traffic Conference: (ATC) is the division of the Air Transport Association responsible for coordination of interline operations and agreements between carrier/tour wholesalers/travel agents.</p> <p>Air Transport Association of America: (ATA) is the trade association of U.S. and Canadian (as associate members) scheduled air carriers.</p> <p>Animals: In addition to the usual connotation, includes reptiles, birds, poultry, and fish.</p> <p>Applicable Adult Fare: The fare which would be applicable to an adult (a person having reached their 12th birthday) for the transportation to be used except those special fares which may be applicable due to the adult's status (such as youth fares, senior fares, etc.).</p> <p>Area No. 1 means all of the North and South American Continents and the islands adjacent thereto; Greenland, Bermuda, the West Indies and the islands of the Caribbean Sea, the Hawaiian Islands (including Midway and Palmyra).</p> <p>Area No. 2 means all of Europe (including that part of the Russian Federation in Europe) and the islands adjacent thereto; Iceland, the Azores, all of Africa and the islands adjacent thereto; Ascension Island; that part of Asia lying west of and including Iran, Islamic Republic of.</p> <p>Area No. 3 means all of Asia and the islands adjacent thereto except that portion included in Area No. 2; all of the East Indies, Australia, New Zealand, and the islands adjacent thereto; the islands of the Pacific Ocean except those included in Area No. 1.</p>

(Continued on next page)

For unexplained abbreviations, reference marks and symbols see IPGT-1, C.A.B. NO. 581, NTA(A) NO. 373.

ISSUED: February 6, 2009**EFFECTIVE:** March 23, 2009

Airline Tariff Publishing Company, Agent
INTERNATIONAL PASSENGER RULES AND FARES TARIFF
NO. AB-1

Original Page AB-3

RULE	SECTION I - GENERAL RULES		
C1	<p>[N]DEFINITIONS (Continued)</p> <p>Baggage: Equivalent to luggage, means such articles, effects and other personal property of passengers as are necessary for wear, use, comfort, or convenience in connection with their trip. Unless otherwise specified it includes both checked and unchecked baggage.</p> <p>Baggage Check: Those portions of the ticket which provide for the carriage of passenger's checked baggage. A document issued by carrier solely for identification of checked baggage. The baggage tag portion of the document is attached by AB (or an AB handling agent) to a particular article of checked baggage and the claim tag portion is given to the passenger.</p> <p>Blackout Dates: Refer to certain days or periods when travel at specified fares is not permitted.</p> <p>Calendar Week: A period of seven (7) days starting at 12:01 a.m. Sunday and ending at 12:00 p.m. of the following Saturday.</p> <p>Carriage: Equivalent to transportation, means carriage of passengers and/or baggage by air gratuitously or for hire.</p> <p>Carrier: Includes the air carrier issuing the ticket and all air carriers that carry the passenger and/or baggage pursuant to the conditions on the ticket or perform or undertake to perform any other service related to such air carrier.</p> <p>Checked Baggage: Equivalent to registered luggage, means baggage for which AB takes sole custody and for which AB has issued a baggage check and baggage claim tag.</p> <p>Circle Trip: Any trip, the ultimate destination of which is the point of origin, but which includes at least one stop at another point, and which is not made via the same routing/carrier in both directions.</p> <p>Examples of Circle Trips:</p> <p>Example 1: Point 1 to Point 2 on Airline A Point 2 to Point 1 on Airline B</p> <p>Example 2: Point 1 to Point 2 to Point 3 on Airline A</p> <p>Example 3: Point 1 to Point 2 on Airline A (First Class) Point 2 to Point 1 on Airline A or any other Airline (Coach)</p>		
	<p style="text-align: right;">(Continued on next page)</p> <p>For unexplained abbreviations, reference marks and symbols see IPGT-1, C.A.B. NO. 581, NTA(A) NO. 373.</p> <table border="1" style="width: 100%;"> <tr> <td style="width: 50%;">ISSUED: February 6, 2009</td> <td style="width: 50%;">EFFECTIVE: March 23, 2009</td> </tr> </table>	ISSUED: February 6, 2009	EFFECTIVE: March 23, 2009
ISSUED: February 6, 2009	EFFECTIVE: March 23, 2009		

Airline Tariff Publishing Company, Agent
INTERNATIONAL PASSENGER RULES AND FARES TARIFF
NO. AB-1

Original Page AB-4

RULE	SECTION I - GENERAL RULES
C1	<p>IN DEFINITIONS (Continued)</p> <p><u>Coach</u>: The service of flights listed in the carrier's official general schedules.</p> <p><u>Conjunction Ticket</u>: Two or more tickets concurrently issued to a passenger and which together constitute a single contract of carriage.</p> <p><u>Continental U.S.A.</u>: The District of Columbia and all states of the U.S.A. other than Alaska and Hawaii.</p> <p><u>Convention</u>: The Convention for the Unification of Certain Rules Relating to International Carriage by Air, signed at Warsaw, October 12, 1929 or that Convention as amended by the Hague Protocol, 1955, or The Montreal Convention whichever is applicable.</p> <p><u>Europe</u>: That area comprised of Albania/Algeria/Andorra/Austria/Azores/Belgium/Bulgaria/Canary Islands/Czech Republic/Denmark/Finland/France/Germany/Gibraltar/Greece/Hungary/Iceland/Ireland/Italy/Liechtenstein/Luxembourg/Madeira/Malta/Monaco/Montenegro/Morocco/Netherlands/Norway/Poland/Portugal/Romania/San Marino/Serbia/Spain/Sweden/Switzerland/Tunisia/Turkey/United Kingdom/Russian Federation (west of the Urals).</p> <p><u>Flight Coupon</u>: A portion of the passenger's ticket that indicates particular places which the coupon is good for carriage.</p> <p><u>Full Adult Fare</u>: Full Adult Fare means the Coach or Economy fare applicable on the day of transportation.</p> <p><u>Gateway</u>: The passenger's first point of arrival or last point of departure.</p> <p><u>Group</u>: Defined as the minimum number of passengers specified in conjunction with the fares as provided for in the applicable fare rules. Less than the minimum number of passengers may not travel at group fares, even upon payment of the minimum number of fares, unless specifically permitted in a given fare rule.</p> <p><u>Group Organizer</u>: Any person engaged in organizing groups and/or responsible for the travel arrangements of the group under the terms and conditions of the applicable rule in this tariff, except that an air carrier shall not act as a group organizer.</p> <p><u>IATA</u>: See International Air Transport Association.</p> <p><u>Family</u>: Except as otherwise indicated, shall mean spouse, children, sons-in-law, daughters-in-law, grandchildren, brothers, brothers-in-law, sisters, sisters-in-law, parents, fathers-in-law, mothers-in-law and grandparents.</p> <p><u>Inclusive Tour</u>: An officially published tour in which land arrangements are offered at a flat rate. Land arrangements include hotels or other sleeping accommodations, airport transfers, and at least one other tour feature such as car rentals, sightseeing, motor coach trips, or other tourist services.</p> <p><u>Interchange</u>: A flight operated over the routes of two or more carriers without change of equipment.</p> <p><u>Interlining</u>: Utilizing the services of more than one carrier in connection with a particular fare.</p> <p><u>International Air Transport Association</u>: The world trade association of airlines which operates international services.</p> <p><u>International Transportation</u>: Any transportation or other services, furnished by any carrier, which are included within the scope of the term international transportation as used in the Convention for the Unification of Certain Rules Relating to International Transportation by Air, signed at Warsaw, October 12, 1929, or such convention as amended, whichever may be applicable to the transportation hereunder, and to which the said Convention applies. For the purpose of determining the applicability of the term international transportation:</p> <p><u>Agreed Stopping Place</u> - All stops between the original place of departure and the place of final destination scheduled by any carrier by air which participates in the transportation between such places, as shown in the schedules or time tables of such carriers, shall constitute agreed stopping places, but each participating carrier reserves the right to alter the agreed stopping places in the case of necessity without thereby depriving the transportation of its international character; and</p> <p><u>Single Operation</u> - Transportation to be performed by several successive carriers by air, arrangement for which is made in advance, is regarded as a single operation, and shall be deemed to be one undivided transportation whether or not all such tickets or documents are issued prior to the commencement of such transportation, but these provisions shall not be deemed to contain an exclusive definition of transportation which is regarded by the parties as a single operation.</p>
	(Continued on next page)
For unexplained abbreviations, reference marks and symbols see IPGT-1, C.A.B. NO. 581, NTA(A) NO. 373.	
ISSUED: February 6, 2009	
EFFECTIVE: March 23, 2009	

Airline Tariff Publishing Company, Agent
INTERNATIONAL PASSENGER RULES AND FARES TARIFF
NO. AB-1

Original Page AB-5

RULE	SECTION I - GENERAL RULES
C1	<p>[N]DEFINITIONS (Continued)</p> <p>Jet Aircraft: The following aircraft (and all series thereof): L1011, B-757, B-767.</p> <p>Maximum Outside Linear Dimension: The sum of the greatest outside length, plus the greatest outside height.</p> <p>Miscellaneous Charges Order: (MCO) A document issued by a carrier or its agents requesting issue of an appropriate passenger ticket and baggage check, or provision of services to the person named in such document.</p> <p>The Netherlands: The area also known as Holland.</p> <p>Normal Fare: The full fare established for a regular or usual service, the application of which is not dependant upon any limited period of ticket validity or other special circumstances. Unless otherwise specified, normal fares include the following: one way, round trip, circle trip, and open jaw trips, Economy Class and Thrift Class service fares.</p> <p>North America: That area comprised of the Caribbean areas, Canada, Mexico, and the United States, excluding the Canal Zone.</p> <p>Open Jaw Trip: Any trip which is essentially of a round trip/circle trip nature, except that the outward point of departure and the inward point of arrival/the outward point of arrival and the inward point of departure are not the same.</p> <p>Example of Open Jaw Trip: Point 1 to Point 2 to Point 3</p> <p>Open Return Ticket: A ticket in which the return portion does not specify a date.</p> <p>Period of Operation: AB's period of operation includes all flights scheduled to operate within a calendar year, i.e. January through December.</p> <p>Passenger: Any person, except crew members, carried or to be carried in an aircraft with the consent of carrier.</p> <p>Passenger Coupon: That portion of the ticket issued by AB that provides for the carriage of the passenger.</p> <p>Portion: The space between two (2) consecutive scheduled stops on any given flight; also referred to as a leg.</p> <p>Prepaid Ticket Advice: The notification between offices of a carrier or between carriers that a person in one location has purchased and requested issuance of prepaid transportation to another person in another location.</p> <p>Proportional Fare: See "Add-On" fare.</p> <p>Resident: A person who is a bonafide resident of a country and who, upon request of carrier, can display proof of residence. This proof must consist of one of the following: passport, visa, government issued tourist card, driver's license or credit card which bears the person's permanent residence address.</p> <p>Reroute: To issue a new ticket covering transportation to the same destination as, but via a different routing than, that designated on the ticket, or portion thereof, than held by the passenger, or to honor the ticket or portion thereof, than held by the passenger for transportation to the same destination as, but via different routing than that designated thereon.</p> <p>Roundtrip: Any trip, the ultimate destination of which is the point of origin, and which is made via the same routing in both directions.</p> <p>Examples of Round Trips: Example of Local Round Trip: Point 1 to Point 2 on Airline A Point 2 to Point 1 on Airline A Example of Joint Round Trip: Point 1 to Point 2 on Airline A Point 2 to Point 3 on Airline B Point 3 to Point 2 on Airline B Point 2 to Point 1 on Airline A</p>
	<p style="text-align: right;">(Continued on next page)</p> <p>For unexplained abbreviations, reference marks and symbols see IPGT-1, C.A.B. NO. 581, NTA(A) NO. 373.</p> <p>ISSUED: February 6, 2009</p> <p>EFFECTIVE: March 23, 2009</p>

Airline Tariff Publishing Company, Agent
INTERNATIONAL PASSENGER RULES AND FARES TARIFF
NO. AB-1

Original Page AB-6

RULE	SECTION I - GENERAL RULES
C1	<p>[N]DEFINITIONS (Continued)</p> <p>Routing: The carrier(s) and/or class of service and/or type of aircraft (Jet or Propeller) via which transportation is provided between two points.</p> <p>Sector: The portion of travel between two (2) fare-break points as determined in the fare construction. Sectors are made up of one or more segments or legs.</p> <p>Segment: That part of a journey from a passenger's boarding point to a deplaning point. Each flight coupon represents a segment of a trip.</p> <p>Southwest Pacific: That area comprised of Australia, Cook Islands, Fiji Islands, French Polynesia, Gilbert and Ellice Islands, Loyalty Islands, New Caledonia, New Hebrides, New Zealand, Norfolk Islands, Papua, New Guinea, Samoan Islands, Society Islands, Solomon Islands, Tonga, and intermediate islands.</p> <p>Special Fare: A fare other than a normal fare.</p> <p>Stand-By Passengers: Passengers who will be enplaned on a flight subject to availability of space at departure time and only after all passengers having reservations for such flight and all passengers without reservations, but paying fares other than stand-by fares, have been enplaned on such flight.</p> <p>Stopover: A deliberate interruption of a journey by the passenger, agreed to in advance by the carrier, at a point between the place of departure and the place of destination. Unless otherwise noted, stopover will occur when a passenger arrives at a point and fails to depart from such point on: (a) the first flight on which space is available, or (b) the flight that will provide for the passenger's earliest arrival at intermediate or junction transfer point(s) or destination point, via the carrier and class of service as shown on the passenger's ticket, provided however, that in no event will a stopover occur when the passenger departs from the intermediate/junction point on a flight shown in the carrier's official general schedule as departing within four hours after arrival at such point.</p> <p>Ticket: The "passenger ticket and baggage check" including all flight, passenger and other coupons therein, issued by AB which provide for the carriage of passengers and their baggage.</p> <p>Tour Conductor: A person at least 18 years old who is in charge of and guides a group for the duration of a tour.</p> <p>Transfer: A change from the flight on one carrier to the flight of another carrier, or a change from the flight of a carrier to another flight of that same carrier bearing the same flight numbers, or a change from the flight of that same carrier, bearing different flight numbers, irrespective of whether or not a change of aircraft occurs.</p> <p>Transfer Point: Any point at which the passenger transfers from the services of one carrier to another service of the same carrier (bearing a different flight number) or the service of another carrier.</p> <p>Transit Point: Any stop at an intermediate point on the route travelled (whether or not a change of plane is made) which does not fall within the definition of stopover.</p> <p>Travel Agent: Any agent appointed by AB to sell air transportation over the lines of LT.</p> <p>Unchecked Baggage: Equivalent to hand-baggage, it is baggage other than checked baggage.</p> <p>United States/United States of America/U.S.: The fifty (50) federated states and the District of Columbia, Puerto Rico, the Virgin Islands, American Samoa, the Canal Zone, Guam, Midway and Wake Islands.</p> <p>Waitlist: A list, established by an airline, of passengers who are either seeking space on a flight that is sold out, or travelling on a stand-by basis/stand-by fare that does not permit boarding a particular flight until all passengers with confirmed reservations have been boarded.</p> <p>Western Hemisphere: The United States of America, Canada, Greenland, Mexico, Central and South America, Bermuda, Bahamas and the islands of the Caribbean Sea.</p>
For unexplained abbreviations, reference marks and symbols see IPGT-1, C.A.B. NO. 581, NTA(A) NO. 373.	
ISSUED: February 6, 2009	EFFECTIVE: March 23, 2009

Airline Tariff Publishing Company, Agent
INTERNATIONAL PASSENGER RULES AND FARES TARIFF
NO. AB-1

Original Page AB-7

RULE	SECTION I - GENERAL RULES
C2	<p><u>INISTANDARD FORMAT OF ELECTRONIC RULES</u></p> <p><u>RULE TITLE/APPLICATION (Category **)</u> This category contains the rule title and defines the application of the rule. It will be used to indicate the geographical application of the rule, type of service (first, coach, etc.), type of transportation (one way or round trip), type of journey (single open jaw, round trip, etc.) and applicability for use with joint fares, tour fares and group fares. Provisions for capacity limitations, General Rules which are NOT applicable and miscellaneous information which is not category specific will also appear here. This category will appear with every rule with at least the rule title.</p> <p><u>ELIGIBILITY (Category 1)</u> Intentionally Left Blank</p> <p><u>DAY/TIME (Category 2)</u> (1) <u>Day of Week Travel Restrictions</u> The date of each transatlantic sector will determine type of fare to be applied to such sector. (2) <u>Midweek/Weekend Fare Application</u> Fares designated as Midweek apply for travel on each transatlantic sector operating on Mondays, Tuesdays, Wednesdays and Thursdays. Fares designated as Weekend apply for travel on each transatlantic sector operating on Fridays, Saturdays and Sundays. The statement "normal provisions apply" will appear in this category unless an exception exists, in which case the appropriate Midweek/Weekend periods will be specified in the applicable fare rule.</p> <p><u>SEASONALITY (Category 3)</u> Intentionally Left Blank</p> <p><u>FLIGHT APPLICATION (Category 4)</u> Intentionally Left Blank</p> <p><u>ADVANCE RESERVATIONS/TICKETING (Category 5)</u> (1) <u>Advance Purchase Fares</u> Requires that reservations be made, and payment and ticketing be completed prior to commencement of outbound travel. The number of days in advance of departure date required to fulfill these conditions will be specified in each advance purchase fare rule. Any voluntary changes in reservation(s)/ticket(s) after a ticket(s) has been issued will result in the imposition of a charge or penalty by the carrier concerned, as indicated in Category 16 of the applicable fare rule. (2) <u>Group Fares (including Group Inclusive Tour fares)</u> (a) Require that reservations be made, and tickets for all members of the group be issued and paid for prior to commencement of outbound travel. The number of days in advance of departure date required to fulfill these conditions will be specified in each group fare rule. (b) Where applicable, this paragraph will also indicate any payment and ticketing deadline for added/substitute passengers in the group. (c) Each ticket shall indicate by means of the appropriate ticketing code that the passenger is a member of a travel group, and show the applicable inclusive tour code or group code assigned by the carrier, as the case may be.</p> <p><u>MINIMUM STAY (Category 6)</u> Return travel from the last point of stopover may not commence prior to the minimum stay period stated in the rule, after departure of the outbound transatlantic sector. When no minimum stay period is stated in a rule, return travel may commence at any time within the period of validity of the fare.</p> <p><u>MAXIMUM STAY (Category 7)</u> Return travel from last stopover must commence by midnight of the last day of the maximum stay period stated in the rule, after the date of departure from the point of origin.</p> <p><u>STOPOVERS (Category 8)</u> En route stopovers shall be permitted free of charge.</p> <p><u>TRANSFERS (Category 9)</u> Intentionally Left Blank</p> <p><u>PERMITTED COMBINATIONS (Category 10)</u> Intentionally Left Blank</p> <p><u>BLACKOUT DATES (Category 11)</u> Intentionally Left Blank</p> <p><u>SURCHARGES (Category 12)</u> Intentionally Left Blank</p>
	<p style="text-align: right;">(Continued on next page)</p> <p>For unexplained abbreviations, reference marks and symbols see IPGT-1, C.A.B. NO. 581, NTA(A) NO. 373.</p> <p>ISSUED: February 6, 2009 EFFECTIVE: March 23, 2009</p>

Airline Tariff Publishing Company, Agent
INTERNATIONAL PASSENGER RULES AND FARES TARIFF
NO. AB-1

Original Page AB-8

RULE	SECTION I - GENERAL RULES
C2	<p><u>(N)STANDARD FORMAT OF ELECTRONIC RULES (Continued)</u></p> <p><u>ACCOMPANIED TRAVEL (Category 13)</u> Intentionally Left Blank</p> <p><u>TRAVEL RESTRICTIONS (Category 14)</u> Intentionally Left Blank</p> <p><u>SALES RESTRICTIONS (Category 15)</u> Intentionally Left Blank</p> <p><u>PENALTIES (Category 16)</u></p> <p>(1) <u>Routing/rerouting</u> Rerouting of Advance Purchase and Group Fare passengers unless otherwise specified, voluntary reroutings are not permitted but will be subject to the provisions specified in the category of the fare rule.</p> <p>(2) <u>Cancellation and Refunds</u></p> <p>(1) <u>Advance Purchase Fares</u></p> <p>(a) <u>Prior to Departure</u></p> <p>(i) In the event of cancellation by the passenger or failure to use confirmed space as ticketed prior to or at departure time for any reason, except as provided in (ii) and (iii) below, a portion of the fare will be deemed non-refundable and will be forfeited by the passenger. The applicable non-refundable amount will be specified in each advance purchase/advance purchase excursion rule.</p> <p>(ii) Full refund will be made in the event of:</p> <p>(aa) death or illness of the prospective passenger or a member of the passenger's immediate family (attested to by an appropriate certificate);</p> <p>(bb) an increase in the advance purchase fare after a ticket has been issued, and the passenger desires to cancel.</p> <p>(iii) If, after issuance of the ticket, schedule changes by the carrier(s) create alterations to the ticket itinerary which are unacceptable to the passenger, the passenger may cancel or have the ticket reissued in accordance with applicable tariffs, without incurring a penalty.</p> <p>(b) <u>After Departure</u></p> <p>(i) In the event of cancelling by the passenger or failure to use confirmed space as ticketed after travel has commenced, except as provided in (ii) below, refund will be the difference between the fare paid and the fare for the transportation used less the non-refundable amount specified in the applicable rule.</p> <p>(ii) In the case of death of passenger or a member of the passenger's immediate family, rerouting of the balance of the journey will be permitted without penalty.</p> <p>(c) After ticket has been issued, the non-refundable portion of the fare shall not be used as credit towards payment of any other fares. However, an advance purchase fare ticket may be upgraded to another fare type, only as specified in the applicable rule, subject to all conditions of the new fare, in which case the original non-refundable amount shall still not be refundable. The "NONREF/APEX" entry shall continue to be carried in the "Form of Payment" box of the new ticket and any subsequent reissues.</p> <p>(2) <u>Group Fares (Including G.I.T. fares)</u></p> <p>(a) <u>Prior to Departure</u></p> <p>(i) Refunds shall be made only to or at the direction of the person responsible for the travel arrangements of the group.</p> <p>(ii) In the event of voluntary cancellation by the group or a member of the group less than the number of days stated in the rule prior to commencement of outbound travel, except as provided in (iii) below, a portion of the group fare paid will be deemed non-refundable and will be forfeited by the non-departing group member(s). The applicable non-refundable amount will be specified in each group rule.</p> <p>(iii) Full refund will be made in the case of:</p> <p>(aa) death or illness of the passenger or of a member of the passenger's immediate family (attested to by an appropriate certificate);</p> <p>(bb) replaced passenger, if substitutions are permitted in the rule being detailed;</p> <p>(cc) cancellation of affinity/non-affinity/incentive/own use group transportation by the carrier.</p> <p>(b) <u>After Departure</u></p> <p>(i) Normal cancellation and refund procedures will apply provided that in the event of cancellation or rerouting by a member of the group due to:</p> <p>(aa) death of the passenger en route, the difference, if any, by which the group fare paid exceeds the applicable fare for the portions actually flown by the passenger, calculated from the original point of origin, will be refunded;</p> <p>(bb) a death in the immediate family of a passenger, the amount of the group fare paid by the passenger will be applied as a credit (but not in cash) towards the purchase of transportation at applicable fares for the portions actually flown by the passenger, calculated from the original point of origin. Similar arrangements may be made for other members of the travel group who belong to the immediate family of such passengers;</p>
	(Continued on next page)
For unexplained abbreviations, reference marks and symbols see IPGT-1, C.A.B. NO. 581, NTA(A) NO. 373.	
ISSUED: February 6, 2009	EFFECTIVE: March 23, 2009

Airline Tariff Publishing Company, Agent
INTERNATIONAL PASSENGER RULES AND FARES TARIFF
NO. AB-1

Original Page AB-9

RULE	SECTION I - GENERAL RULES
C2	<p><u>IN]STANDARD FORMAT OF ELECTRONIC RULES (Continued)</u></p> <p><u>PENALTIES (Category 16) (Continued)</u></p> <p>(2) <u>Cancellation and Refunds (Continued)</u></p> <p>(2) <u>Group Fares (Including G.I.T. fares) (Continued)</u></p> <p>(b) <u>After Departure (Continued)</u></p> <p>(cc) a passenger being unable to complete or continue his/her journey with the group due to illness, which must be substantiated by a medical certificate, the amount of the group fare paid will be applied as a credit towards the purchase of transportation at applicable fares for the portions actually flown by the passenger, calculated from the original point of origin. Similar arrangements for transportation may be made for other members of the inclusive tour group who belong to the immediate family of such passenger.</p> <p>(ii) Except as provided above, in case of voluntary cancellation of the group or a member of the group, refund will be an amount equal to the excess of the group fare paid over the all-year fare applicable for transportation from the point of origin to the point of cancellation, less the percentage/penalty specified in the applicable rule.</p> <p>(iii) In the event a passenger discontinues his/her journey en route for any reason, the amount of the fare paid will be applied as a credit toward the purchase of transportation at the applicable fare calculated from the point of origin.</p> <p>(c) In any of the circumstances described above, the remaining members of the travel group, regardless of their number, shall commence or continue with the itinerary, subject to all other conditions of the rule.</p> <p><u>HIGHER INTERMEDIATE POINT (Category 17)</u> Intentionally Left Blank</p> <p><u>TICKET ENDORSEMENTS (Category 18)</u> Intentionally Left Blank</p> <p><u>CHILDREN'S DISCOUNTS (Category 19)</u> Intentionally Left Blank</p> <p><u>TOUR CONDUCTOR DISCOUNTS (Category 20)</u> Intentionally Left Blank</p> <p><u>AGENT DISCOUNTS (Category 21)</u> Intentionally Left Blank</p> <p><u>ALL OTHER DISCOUNTS (Category 22)</u> Intentionally Left Blank</p> <p><u>MISCELLANEOUS PROVISIONS (Category 23)</u> Intentionally Left Blank</p> <p><u>(Category 24)</u> Currently Not Available</p> <p><u>(Category 25)</u> Currently Not Available</p> <p><u>GROUPS (Category 26)</u></p> <p>(1) <u>Group Size</u> A minimum group size refers to the minimum number of passengers required to form a group which will permit the use of a particular fare. Unless otherwise specified in the fare rule, in order to determine the minimum group size, two children each paying at least 50 percent of the applicable group fare will be counted as one member of the group.</p> <p>(2) <u>Group Travel Requirements</u> This category includes the portion(s) of travel over which the group (if a requirement of the fare) must travel together, or conversely, those portion(s) of the itinerary where individual travel is permitted or any other exceptions or special conditions regarding the group travel requirements.</p>
(Continued on next page)	
<p>For unexplained abbreviations, reference marks and symbols see IPGT-1, C.A.B. NO. 581, NTA(A) NO. 373.</p> <p>ISSUED: February 6, 2009 EFFECTIVE: March 23, 2009</p>	

Airline Tariff Publishing Company, Agent
INTERNATIONAL PASSENGER RULES AND FARES TARIFF
NO. AB-1

Original Page AB-10

RULE	SECTION I - GENERAL RULES		
C2	<p>[N]STANDARD FORMAT OF ELECTRONIC RULES (Continued)</p> <p>GROUPS (Category 26) (Continued)</p> <p>(3) Eligibility</p> <p>(a) Affinity Group Requirements</p> <ul style="list-style-type: none"> (i) The travel group must be formed only from Affinity Groups, i.e., member (or employee) of the same association, corporation, company or other legal entity (referred to as the 'Organization'). (ii) The principal purpose, aims and objectives of the Organization, must be other than travel. (iii) Sufficient affinity must exist prior to application for transportation in order to distinguish and set the group apart from the general public. (iv) Each member of the travel group must be a member of the Organization at the time of application for the group fares discount and must have been a member for at least six months immediately prior to the date of commencement of travel. (v) The travel group may include the spouse and dependent children of a member of the Organization from which the party to be transported is drawn. In addition, parents living in the same household as a member may be included. However, any such spouse, dependent children or parents must be accompanied on the flight by such member, unless the member has been compelled to cancel his passage. (vi) Limitations of Solicitation <p>With respect to the formation of Affinity Groups:</p> <ul style="list-style-type: none"> (aa) Solicitation is limited to personal letters, circulars and telephone calls addressed to members of the Organization, to group publications intended solely for members of the Organization (or for members of the federation or organization to which the Organization belongs) and to any other form of solicitation not defined as public solicitation in (vii) below. (bb) Solicitation must be effected only by officials of the Organization or members of the travel group. (cc) The travel group must not be gathered directly or indirectly by a person engaged in soliciting or selling transportation services or providing or offering to provide transportation to the general public. However, the mere ascertainment of the group fare and/or its collection from members of the travel group will not of itself be considered as engaging in such acts. (dd) If the organizers of the travel group employ a travel agent to assist in the travel arrangements, he must in no way solicit members of the travel group. However, after the party to be transported is formed, the travel agent may contact members of the group for the purposes of arranging other travel services in addition to assisting in travel arrangements. (vii) Definition of 'Public Solicitation' <p>Public solicitation will be considered to exist when the group transportation is described, referred to, announced in advertisements or any other writing or means of public communication, whether paid or unpaid, including but not limited to, telephone campaigns, radio, telegraph and television. However, a statement in public news media other than advertisement, which could not reasonably be construed as calculated or likely to induce travel as a member of the travel group and which has not been initiated by the Organization, any member of the travel group carrier or an agent or representative of any of them, will not be considered public solicitation.</p> <p>(b) Incentive/Own Use Group Requirements</p> <p>The travel group shall be formed only for own use of one person or a legal entity, such as an association, partnership, company or corporation (referred to as the 'Purchaser'). Such Purchaser may not, wholly or partially, directly or indirectly, share the cost of the air transportation with other persons interested in obtaining such transportation, including the passengers carried. However, such cost may be raised by voluntary contributions if:</p> <ul style="list-style-type: none"> (i) the voluntary contributions are not solicited/obtained solely from the passengers to be carried. (ii) participation in the travel group is not limited to those actually contributing; (iii) the minimum amount of each person's contribution has not been prescribed by the Purchaser; and (iv) each person to be included in the travel group is selected by the Purchaser and for reasons other than such person's request that he/she be included in the travel group. <p>(c) Incentive Group Requirements</p> <ul style="list-style-type: none"> (i) Incentive Groups mean groups of employees and/or dealers and/or agents (including their spouses) of the same business firm(s), corporation(s) or enterprise(s) (excluding non-profit organizations), also referred to as the 'organization', traveling under an established Incentive Travel Program which rewards the employee, dealers and agents for past work or provides an incentive for future activities. (ii) The Incentive Travel Program is to include air transportation, accommodations, sightseeing, entertainment and other features the cost of which is borne entirely by the business firm, corporation or enterprise and not passed on directly or indirectly to the employees, dealers or agents. 		
	<p style="text-align: right;">(Continued on next page)</p> <p>For unexplained abbreviations, reference marks and symbols see IPGT-1, C.A.B. NO. 581, NTA(A) NO. 373.</p> <table border="1" style="width: 100%;"> <tr> <td style="width: 50%;">ISSUED: February 6, 2009</td> <td style="width: 50%;">EFFECTIVE: March 23, 2009</td> </tr> </table>	ISSUED: February 6, 2009	EFFECTIVE: March 23, 2009
ISSUED: February 6, 2009	EFFECTIVE: March 23, 2009		

Airline Tariff Publishing Company, Agent
INTERNATIONAL PASSENGER RULES AND FARES TARIFF
NO. AB-1

1st Revised Page AB-11
 Cancels Original Page AB-11

RULE

SECTION I - GENERAL RULES

2 STANDARD FORMAT OF ELECTRONIC RULES (Continued)GROUPS (Category 26) (Continued)(3) Eligibility (Continued)(c) Incentive Group Requirements (Continued)

- (iii) Officials (and their spouses) of such business firms, corporations or enterprises may also be included in the group if they are traveling for the purpose of making awards or officiating in the Incentive Travel Program.
- (iv) Each member of the Incentive Group must be a member of the Organization at the time of application for the group fare.

(4) Documentation(a) General Requirements For All Individual And Group Inclusive Tours

There must be vouchers specifying sleeping accommodations and any sightseeing or other features of the tour. Such vouchers, including those for ground transportation, must be available for inspection during check-in prior to commencement of outbound transatlantic travel.

(b) Affinity/Incentive/Non-Affinity/Own Use Group Requirement

- (i) Written application, in the form required by ICJAB, shall provide a full description of the travel desired, the names and total number of passengers, and, where applicable, the affinity/incentive/own use provisions under which the travel is being requested, and must be signed by the applicant (the person responsible for the travel arrangements of the group).
- (ii) The application must be submitted to the issuing carrier (the carrier whose tickets are to be issued) prior to commencement of outbound travel. The deadline for receipt of the application is specified in each particular group travel rule.
- (iii) Except as otherwise noted, only those passengers listed in the written application may be transported.
- (iv) Passenger Substitution/Additions
If name changes and/or additions to the list of participants in the travel group may be made after the written application has been submitted, a statement will appear in this category giving the number of changes and/or additions permitted and the deadline, if any is involved.
- (v) Each travel group shall be identified by a definite number (group code) assigned by ICJAB.

(c) Group Inclusive Tour Requirements (Not required for tours initiated by ICJAB)

- (i) Written application, in the form required by ICJAB, shall provide the names and total number of passengers and the inclusive tour code number, and be signed by the tour operator or a passenger sales agent (also referred to as the "Travel Organizer").
- (ii) The application must be submitted to the issuing carrier (the carrier whose tickets are to be issued) prior to commencement of outbound travel. The deadline for receipt of the application is specified in each particular group travel rule.
- (iii) Except as otherwise noted, only those passengers listed in the written application may be transported.
- (iv) Passenger Substitutions/Additions
If name changes and/or additions to the list of participants in the travel group may be made after the written application has been submitted, a statement will appear in this category giving the number of changes and/or additions permitted and the deadline, if any is involved.

TOURS (Category 27)(1) Tour FeaturesIndividual and Group Inclusive Tour Fare Requirements

- (i) Except as otherwise noted, the INDIVIDUAL INCLUSIVE TOUR must include in its published price and appropriate literature, in addition to air transportation, the cost of sleeping or hotel accommodations for a least 6 nights, plus any other facilities or attractions such as airport transfers, sightseeing, motorcoach trips, and car rentals.
- (ii) Except as otherwise noted, the GROUP INCLUSIVE TOUR must include in its published price and appropriate literature, in addition to air transportation, the cost of airport transfers and sleeping or hotel accommodations for the total duration of the trip, plus other facilities or attractions such as sightseeing, motorcoach trips, and car rentals.
- (iii) Tours must be paid for in full prior to commencement of travel, and the price of tour features and facilities may not be less than the amount specified in Category 27 of the particular rule.

(2) Minimum Tour Price

The term 'Minimum Tour Price' (MTP) shall be understood to mean the minimum selling price of the tour per passenger.

VISIT ANOTHER COUNTRY (Category 28)

Intentionally Left Blank

DEPOSITS (Category 29)

Intentionally Left Blank

For unexplained abbreviations, reference marks and symbols see IPGT-1, C.A.B. NO. 581, NTA(A) NO. 373.

ISSUED: March 13, 2009

EFFECTIVE: April 27, 2009

Airline Tariff Publishing Company, Agent
INTERNATIONAL PASSENGER RULES AND FARES TARIFF
NO. AB-1

Original Page AB-12

RULE	SECTION I - GENERAL RULES
C5	<p><u>IN]APPLICATION OF TARIFF</u></p> <p>(A) GENERAL</p> <p>(1) The class of service is shown with the fare. These fares are applicable to one way (OW), roundtrip (RT), and circle trip (CT) journeys on the services of AB. The fares are applicable only between the points for which they are published and may not be applied to/from intermediate points.</p> <p>(2) Fares apply all year unless otherwise stated. Times and dates are local and are inclusive.</p> <p>(3) Fares do not have minimum or maximum stay requirements.</p> <p>(4) Except as otherwise provided below, fare rule provisions, local or joint fares, including arbitraries contained in the On-line Tariff Database maintained by Airline Tariff Publishing Company, Agent on behalf of AB are considered to be part of this tariff.</p> <p>(B) EFFECTIVE RULES, FARES, AND CHARGES</p> <p>(1) Transportation is subject to the rules, fares, and charges in effect the date on which such transportation commences at the point of origin designated on the ticket. If, after a ticket has been issued and before any portion thereof has been used, an increase in the fares or charges applicable to the transportation covered by the tickets becomes effective, the full amount of such increase will be collected from the passenger.</p> <p>EXCEPTION: No increase will be collected in cases where the ticket has been issued prior to the effective date of a tariff containing an increase in the applicable local or local joint fare provided the originating flight coupon of the ticket was issued for a specific flight at the fare contained in a tariff lawfully in effect on the date of ticket issuance determined by the validation stamped or imprinted on the ticket.</p> <p>(2) When the fare class application indicates a fare applies beginning on a specific date or through a specific date (including mention of the year) this refers to the date when travel may begin from the point of origin and/or the 1st day travel may begin. Sometimes the expiration date indicates the date on which travel must be completed.</p> <p>(3) Fare application that applies to accompanied children applies to children 2 through 11 years old, accompanied on the same flight on all segments by an adult fare paying passenger at least 12 years old.</p> <p>(4) Open return tickets are valid provided that the use of the inward portion of the roundtrip does not exceed one year from the date of outbound travel.</p>
For unexplained abbreviations, reference marks and symbols see IPGT-1, C.A.B. NO. 581, NTA(A) NO. 373.	
ISSUED: February 6, 2009	EFFECTIVE: March 23, 2009

Airline Tariff Publishing Company, Agent
INTERNATIONAL PASSENGER RULES AND FARES TARIFF
NO. AB-1

1st Revised Page AB-13
 Cancels Original Page AB-13

RULE**SECTION I - GENERAL RULES****C21 [C]TRANSPORT OF PASSENGERS WITH DISABILITIES****(A) DEFINITIONS**

- (1) Passengers shall be considered a passenger with disabilities when their physical, medical or mental condition requires individual attention on enplaning, deplaning, during flight, in an emergency evacuation or during ground handling which is normally not extended to other passengers.
- (2) Ambulatory - a person who is able to move about within the aircraft unassisted.
- (3) Non-Ambulatory - a person who is not able to move within the aircraft unassisted.
- (4) Self-reliant - a person who is independent, self-sufficient and capable of taking care of all physical needs during flight, and who requires no special or unusual on board attention beyond that afforded to the general public. Except that assistance in boarding and deplaning may be required.
- (5) Non-self-reliant - a person who is incapable of self-care during a flight.
- (6) Determination of self-reliance
 The carrier will accept the disabled person's determination as to self-reliance.
- (7) [X]
- (8) [X]
- (9) [X]

C
C
C

(B) ACCEPTANCE OF PASSENGER WITH DISABILITIES

- (1) Medical Clearance
 The carrier reserves the right to require a medical clearance from the company medical authorities if travel involves any unusual risk or hazard to the passenger or to other persons (including, in cases of pregnant passengers, unborn children).
- (2) Reservations
 Reservations should be made at least 48 hours in advance of travel (except for oxygen and/or stretchers, which must be made at least five (5) working days in advance), advising the carriers as to the nature of the disability and assistance required, so that carrier arrangements can be made. Carriers will make every effort to accommodate passengers who fail to make timely reservations.
- (3) Seating Restrictions
 Persons with disabilities will not be permitted to occupy seats in designated emergency exit rows or on an aircraft upper deck. Carrier has the ability to assign seats and/or restrict seating such as to any window seats.
- (4) Persons with a disability will be accepted for transportation as outlined below:
- | <u>Disability</u> | <u>Personal Attendant Required</u> |
|---------------------------------|------------------------------------|
| Blind | No |
| Deaf | No |
| Blind and Deaf/Self-reliant | No |
| Blind and deaf/Non-self reliant | Yes |
| Intellectual/Self-reliant | No |
| Intellectual/Non-self reliant | Yes |
| Ambulatory/Self-reliant | No |
| Ambulatory/Non-self reliant | Yes |
| Non-ambulatory/Self-reliant | No (*) |
| Non-ambulatory/Non-self reliant | Yes |
- (*) Except in cases where the number of such passengers travelling on a given flight exceeds the civil aeronautics directorate transport Canada guideline commercial air services (carriage of non-ambulatory passengers on large turbo-jet aeroplanes). Carriers are advised to refer to the current guideline for further information.

(Continued on next page)

For unexplained abbreviations, reference marks and symbols see IPGT-1, C.A.B. NO. 581, NTA(A) NO. 373.

ISSUED: May 22, 2009**EFFECTIVE: July 6, 2009**

Airline Tariff Publishing Company, Agent
INTERNATIONAL PASSENGER RULES AND FARES TARIFF
 NO. AB-1

Original Page AB-13-A

RULE	SECTION I - GENERAL RULES
C21	<p>[C] TRANSPORT OF PASSENGERS WITH DISABILITIES (Continued)</p> <p>(C) ACCEPTANCE OF SPECIAL SEATS FOR CHILDREN WITH SEVERE DISABILITY (SEAT SHELL) In special cases, children with severe disability have to be transported in especially adapted or manufactured child seats which have to be installed in the aircraft on passenger seats specially designated for the purpose. If a passenger requests such transportation, specialized compatibility testing and approval of the child seat to be used is required by regulations. The following maximum measurements of seat shells are accepted and will be approved in advance by the passenger service department of the carrier: 65x43x60 cm (height x width x depth). Always a window seat (except exit and first row) will be preassigned. The passenger has to provide a copy of the testing and approval documentation at the check-in counter and hand over the copy to the crew on board, who will require the installation instructions contained within.</p> <p>(D) ACCEPTANCE OF SERVICE ANIMALS Carrier accepts for transportation without charge a properly harnessed dog or other harnessed service animal to lead and/or assist the passenger with disabilities, when it accompanies a passenger dependant upon such a service animal. The service animal will be permitted to accompany such passenger into the cabin. The passenger and the service animal will normally be allocated a bulkhead seat, where there is sufficient floor space for the animal. In extreme cases, if the animal is large and heavy, an additional seat floor area (preferably window seat) should be available (purchase of an extra seat or if a seat is available allocation at check-in).</p> <p>(E) ACCEPTANCE OF MOBILITY AIDS In addition to the regular free baggage allowance, carrier will accept the following items which must be stowed in the baggage compartment:</p> <ol style="list-style-type: none"> (1) Manually operated wheelchairs and walkers (2) Wheelchairs with nonspillable batteries with terminals disconnected and taped. (3) Crutches and canes may be retained in the passenger's custody provided they are stowed in accordance with carrier's safety regulations. (4) Wheelchairs with spillable wet cell batteries <ol style="list-style-type: none"> (a) On containerized aircraft such as B747/B767/A320 when loaded in a LD3 baggage container in an upright position (at no cost to the passenger). Batteries must be disconnected at both terminals, capped to prevent short circuits and must be secured to the wheelchair with non-conductive material; (b) Wheelchair in a non upright position: On narrow-body aircraft such as DC9/B727 the battery must be removed and stored in a kimpack battery kit which is available from the carrier at no cost to the passenger.

For unexplained abbreviations, reference marks and symbols see IPGT-1, C.A.B. NO. 581, NTA(A) NO. 373.

ISSUED: May 22, 2009

EFFECTIVE: July 6, 2009

Airline Tariff Publishing Company, Agent
INTERNATIONAL PASSENGER RULES AND FARES TARIFF
 NO. AB-1

2nd Revised Page AB-14
 Cancels 1st Revised Page AB-14

RULE	SECTION I - GENERAL RULES
C25	<p>[C] REFUSAL TO TRANSPORT - LIMITATIONS OF CARRIER</p> <p>(A) REFUSAL CANCELLATION OR REMOVAL</p> <ol style="list-style-type: none"> (1) The acceptance of passengers with health problems may be restricted in the interest of their own and of other passengers safety. The final decision rests with the pilot in command. Carrier is entitled to insist on a written report of fitness for air travel issued by a medical doctor; (2) If question arises of any aircraft being overloaded, carrier shall decide which passengers or articles will be carried. (3) Subject to the provisions of Rule 87, (Denied Boarding Compensation) herein, the sole recourse of any person so refused carriage or remove en route for any reason specified in the foregoing paragraphs shall be recovery of the refund value of the Unused portion of his/her ticket as hereinafter provided in Rule 90 (refunds). (4) Carrier is entitled to refuse carriage or onward carriage, or curtail carriage for passengers or their baggage: <ol style="list-style-type: none"> (a) The aircraft, a person or items on board are endangered; (b) Members of the crew are obstructed in carrying out their duties; (c) The crew's instructions, in particular with regard to smoking and the consumption of alcohol, are ignored; (d) Passenger's behavior imposes an unacceptable burden or leads to damage or injury on the part of other passengers or the flight crew; (e) There is reasonable suspicion that passengers will carry out one of the above-mentioned acts; (f) Carriage would be in breach of the applicable law, regulations or requirements of the country of departure or destination or of the country over which the aircraft is flying at the time; (g) Passengers refuse to allow themselves or their baggage to be subjected to checks that might be required for security reasons; (h) Passengers do not have any valid travel documents in their possession, destroy their own travel documents during the flight or refuse to hand over the travel documents at the request of the members of the crew in return for an acknowledgement of receipt; (i) Passengers do not comply with the regulations required for making the journey (e.g. passport, visa and health regulations, including for animals accompanying the passengers); (j) Passengers cannot prove at the check-in desk or when boarding the aircraft that they are the person in whose name the booking was made; (k) The fare, taxes, charges or surcharges, including for previous flights, have not been paid; (l) Passengers contravene safety relevant instructions given by the airline or instructions within the scope of company regulations; (m) The physical or mental condition of passengers might affect the health, safety and comfort of passengers and crew (no control of bladder and bowels, even when special provisions apply, uncontrollable smells, uncontrollable behavior); (n) The physical or mental condition of unaccompanied minors may require any form of special assistance and/or care and attention (o) Passengers are carrying prohibited baggage (p) Passengers are afflicted with communicable or contagious diseases such as active tuberculosis, infectious hepatitis, acute poliomyelitis, typhoid fever, salmonellosis, shigellosis, measles, scarlet fever, diphtheria, chicken pox, rubella (r) Passengers are afflicted with fever from unknown cause especially when originating from countries in which serious communicable diseases are known to be present and/or endemic (s) Passengers are suffering from diseases which might be adversely affected by air transport (manifest decomposition of heart and circulation, pneumothorax, etc.) (t) Passengers recently had a heart attack (less than 8 weeks after the heart attack) (u) Passengers recently had a stroke (less than 8 weeks after the stroke) (v) Passengers are suffering from diseases or conditions of which can be expected that the stress of transport as such is beyond the capability of the passenger (w) The physical and/or mental condition of the passengers would jeopardize the safe execution for a flight or the punctuality thereof <p>NOTE: Transportation of passengers with fresh heart attack or stroke will be granted without the time limit of eight weeks, if the passenger is in possession of a written fitness certificate completed by a company approved doctor. The certificate shall be sent at least 48 hours prior transportation to the carrier.</p> <p>(B) OWN OXYGEN ON BOARD The use of own oxygen bottles on board of the carrier is allowed provided not exceeding the limit of 5 kg gross weight (200 bar) per bottle. Even if carrying own oxygen bottle that airline has to be notified at least 48 hours prior to departure. It is only allowed to transport gaseous oxygen. Liquid oxygen is not allowed to use on board. A medical certificate not older than 2 weeks is required. Carrier does not provide any additional oxygen bottle.</p>

(Continued on next page)

For unexplained abbreviations, reference marks and symbols see IPGT-1, C.A.B. NO. 581, NTA(A) NO. 373.

ISSUED: May 22, 2009

EFFECTIVE: July 6, 2009

Airline Tariff Publishing Company, Agent
INTERNATIONAL PASSENGER RULES AND FARES TARIFF
NO. AB-1

2nd Revised Page AB-15
 Cancels 1st Revised Page AB-15

RULE	SECTION I - GENERAL RULES
C25	<p>[C] REFUSAL TO TRANSPORT - LIMITATIONS OF CARRIER (Continued)</p> <p>(C) ACCEPTANCE OF PASSENGERS WITH PLASTER CAST After an accident or operation it may be necessary to put on a plaster cast. In the first seven days after the plaster cast has been put on, it could affect nerves or muscular fibers, as the extremities may swell under the different pressure conditions during a flight. The plaster case has to be cut off, if not older than seven days. After the seven days the cut off is strongly recommended.</p> <p>(D) PASSENGER TO BE CARRIED ON STRETCHER (STCR) A STCR-passenger is a passenger who can be transported only in a stretcher, such passenger may or may not have social protection or specific insurance. Carriage of any stretcher patient is subject to the approval of the patient's physician and shall be accompanied by an able-bodied adult attendant qualified to provide him/her required en-route care, unless indicated otherwise by the company medical services. In cases where a passenger must be carried on a stretcher, all detailed information (e.g. seats occupied by STCR, name of patient, accompanying person etc.) will be sent to the concerned station(s) by the carrier. Only accompanying persons may be seated beside the blocked seats of the installed stretcher. Certified STCR will be installed at the rear of the cabin on approved aircraft registrations by carrier maintenance. There is a maximum limit of 2 STCR per A/C unless increased by the director flight operations in exceptional cases.</p> <p>(E) CONDITIONAL ACCEPTANCE FOR CARRIAGE</p> <p>(1) If a passenger whose status, age, or mental or physical condition is such as to involve any hazard or risk to himself is carried, it is on the express condition that carrier shall, not be liable for any injury, illness or disability, or any aggravation or consequence thereof, including death caused by such status, age, or mental or physical condition (See note): NOTE: Except to the extent provided in Rule 55 (liability of carrier) with respect to tariff C.A.B. No. 831 issued by Airline Tariff Publishing Company, Agent, Rules affecting liability of carriers for personal injury or death are not permitted to be included in tariffs filed pursuant to the laws of the United States, and Rule 25 (Refusal to Transport-Limitations of carrier) is included herein as part of the tariff filed with governments other than the United States and not as part of tariff C.A.B. No. 831 issued by Airline Tariff Publishing Company, Agent, filed with the Department of Transportation of the United States.</p> <p>(2) Medical Clearance</p> <p>(a) If carrier determines, in good faith and using reasonable discretion, that a passenger's medical condition is such that air travel risks causing aggravation to said condition and/or may cause passenger to require urgent medical attention, carrier is entitled to require passenger to provide a medical certificate.</p> <p>(b) Carrier will review the medical certificate provided and determine whether it can be accepted and the passenger cleared for carriage. Review and clearance will be performed by medical officers employed by carrier or under contract with carrier. In cases where such officers are not available, external medical authorities (e.g. local medical doctors or hospital staff) may provide the required review and clearance.</p> <p>(c) If carrier determines, acting in good faith, that a passenger's medical or physical condition involves an unusual hazard or risk to self or other persons (including, in the case of expectant mothers, unborn children) or property, carrier may refuse transportation to the person posing such hazard or risk.</p> <p>(d) Pregnant Passengers</p> <p>(i) Expectant mothers with complication free pregnancies can travel on carrier flights up to the 36th week of their pregnancy or up to four weeks before their expected due date without a medical certificate.</p> <p>(ii) Expectant mothers who are in or beyond the 36th week of their pregnancies will not allowed transportation.</p>
<p>For unexplained abbreviations, reference marks and symbols see IPGT-1, C.A.B. NO. 581, NTA(A) NO. 373.</p> <p>ISSUED: May 22, 2009</p>	
<p>EFFECTIVE: July 6, 2009</p>	

Airline Tariff Publishing Company, Agent
INTERNATIONAL PASSENGER RULES AND FARES TARIFF
NO. AB-1

Original Page AB-16

RULE

SECTION I - GENERAL RULES

C35

INIPASSENGER EXPENSES EN ROUTE

AB is not responsible to passengers for any costs incurred resulting from a delay in departure or arrival of an AB flight or of any connecting flight. This includes but is not limited to, missed connections, loss of special fares or packages, hotel accommodations or missed appointments of a personal or business nature.

For unexplained abbreviations, reference marks and symbols see IPGT-1, C.A.B. NO. 581, NTA(A) NO. 373.

ISSUED: February 6, 2009

EFFECTIVE: March 23, 2009

Airline Tariff Publishing Company, Agent
INTERNATIONAL PASSENGER RULES AND FARES TARIFF
NO. AB-1

1st Revised Page AB-17
 Cancels Original Page AB-17

RULE	SECTION I - GENERAL RULES
55	<p><u>LIABILITY OF CARRIERS</u></p> <p>(A) For the purpose of international carriage governed by the Montreal Convention, the liability rules set out in the Montreal Convention are fully incorporated herein and shall supersede and prevail over any provisions of this tariff which may be inconsistent with those rules.</p> <p>(B) <u>SUCCESSIVE CARRIERS</u> Carriage to be performed under one ticket or under a ticket and any conjunction ticket issued in connection therewith by several successive Carriers is regarded as a single operation.</p> <p>(C) <u>LAWS AND PROVISIONS APPLICABLE</u></p> <p>(1) Carriage hereunder is subject to the rules and limitations relating to liability established by the Convention (Rule 1, (DEFINITIONS) herein) unless such carriage is not "international carriage" as defined by the Convention (Rule 1, (DEFINITIONS) herein).</p> <p>(2) To the extent not in conflict with the provisions of paragraph (1) above, all carriage under this tariff and other services performed by each carrier are subject to:</p> <p>(a) Applicable laws (including national) laws implementing the Convention or extending the rules of the Convention to carriage which is not "international carriage" as defined in the convention), government regulations, orders and requirements;</p> <p>(b) Provisions set forth in the passenger's ticket;</p> <p>(c) Applicable tariffs; and</p> <p>(d) Conditions of Carriage, regulations and timetables (but not the times of departure and arrival therein specified) of carrier, which may be inspected at any of its offices and at airports from which it operates regular services.</p> <p>(3) Carrier's name may be abbreviated in the ticket and carrier's address shall be the airport of departure shown opposite the first abbreviation of carrier's name in the ticket; and for the purpose of the Convention, the agreed stopping places are those places, except the place of departure and the place of destination set forth in the ticket and any conjunction ticket issued therewith or as shown in carrier's timetable as scheduled stopping places on the passenger's route. A list giving the full name, and its abbreviation of each carrier concurring is published in this tariff.</p> <p>(D) <u>LIMITATION OF LIABILITY</u> Except as the Convention or other applicable law may otherwise require:</p> <p>(1) Carrier is not liable for any loss or claim of whatsoever nature (hereinafter in this tariff collectively referred to as "damage") arising out of or in connection with carriage or other services performed by carrier incidental thereto, unless such damage is proved to have been caused by the negligence or willful fault of carrier and there has been no contributory negligence of the passenger.</p> <p>(2) Under no circumstances will carrier be liable for damage to unchecked baggage not attributable [C]to fault of carrier or of its servants or agents. Assistance rendered the passenger by carrier's employees in loading, unloading or transshipping unchecked baggage shall be considered as gratuitous service to the passenger.</p> <p>(3) Carrier is not liable for any damage directly and solely arising out of its compliance with any laws or with governmental regulations, orders or requirements, or from failure of the passenger to comply with same, or out of any cause beyond the carrier's control, [N]notwithstanding strict liability in accordance with applicable laws.</p>

(Continued on next page)

For unexplained abbreviations, reference marks and symbols see IPGT-1, C.A.B. NO. 581, NTA(A) NO. 373.

ISSUED: May 14, 2009

EFFECTIVE: June 28, 2009

Airline Tariff Publishing Company, Agent
INTERNATIONAL PASSENGER RULES AND FARES TARIFF
NO. AB-1

2nd Revised Page AB-18
 Cancels 1st Revised Page AB-18

RULE	SECTION I - GENERAL RULES
55	<p><u>LIABILITY OF CARRIERS</u> (Continued)</p> <p>(D) <u>LIMITATION OF LIABILITY</u> (Continued)</p> <p>(4) (a) The carrier shall avail itself of the limitation of liability provided in the Convention for the Unification of Certain Rules for International Carriage (Montreal Convention) dated May 28, 1999, as implemented by the council regulation (EC) No. 2027/97 dated October 9, 1997, on air carrier liability in the event of accidents, and amended by the directive (EC) 889/02, or, where applicable, of the limitation of liability provided in the Convention for the Unification of Certain Rules for International Carriage by Air, signed at Warsaw, October 12, 1929 (Warsaw convention), as amended at the Hague 1955 and by protocol No. 4 of Montreal, 1975.</p> <p>(b) Under the Montreal Convention, the following limitations of liability shall apply: There are no maximum amounts for liability in the event of the death or injury of passengers. The carrier is not entitled to raise objections to claims for damages up to IC1113,100 SDR. The carrier may avert payment of claims above this amount by providing evidence that the carrier was neither negligent nor culpable in its actions. If a passenger is killed or injured, the carrier is required to make an advance payment within 15 days of the person entitled to damages having been identified. This advance payment is to cover immediate economic needs. In the event of death this advance payment shall not be less than 16,000 SDR. The carrier is liable for damages incurred as a result of delay in the carriage of passengers, unless all reasonable measures to avoid such damage have been taken or if it has been impossible to take such measures. The liability for damage due to delayed performance in the carriage of passengers is limited to IC14,694 SDR. The carrier is liable for damages incurred as a result of delay in the carriage of baggage, unless all reasonable measures to avoid such damage have been taken or if it has been impossible to take such measures. The liability for damage due to delayed performance in the carriage of baggage is limited to IC11,131 SDR. The carrier is liable for the destruction and loss of or damage to baggage up to the value of IC11,131 SDR. If baggage has been checked in, liability applies irrespective of fault or negligence, provided that the baggage had not already been damaged at the time of being checked in. In the case of baggage that has not been checked in, the carrier is only liable for culpable conduct. A higher liability limit applies if the passenger submits a separate declaration (in writing) when checking in and pays a surcharge. If baggage is damaged, delayed, lost or destroyed, the passenger is required to inform the carrier as soon as possible and in writing. If baggage that has been checked in has been damaged, the passenger is required to report such damage in writing within seven days, or within 21 days of the baggage being made available in the event of baggage being delayed. If the carrier carrying out the performance is not identical with the contracting airline, the passenger may address such notification or damage claims to either company. If the name or code of an airline is shown on the ticket, that airline is the contracting airline. Any actions in law for damages must be brought within two years from the date of the aircraft's arrival or the date on which the aircraft should have arrived. If the person collecting the baggage accepts any item of checked-in baggage without reservation, this action shall establish the disputable presumption that it has been delivered undamaged in accordance with the document of carriage. The carrier's liability is in all cases limited to proven damage. The damage to be compensated is reduced in the event of contributory fault.</p> <p>(5) <u>Liability - Service of Other Airlines</u></p> <p>(a) A carrier issuing a ticket or checking baggage for carriage over the lines of others does so only as agent.</p> <p>(b) No carrier shall be liable for the delay of a passenger, or the loss, damage or delay of unchecked baggage, not occurring on its own line, notwithstanding liability as an operating carrier according to the Montreal Convention; and no carrier shall be liable for the loss, damage or delay of checked baggage not occurring on its own line, notwithstanding liability as an operating carrier according to the Montreal Convention and/or except that the passenger shall have a right of action for such loss, damage or delay on the terms herein provided against the first carrier or the last carrier under the agreement to carry.</p> <p>(c) No carrier shall be liable for the death or injury of a passenger not occurring on its own line (see note), notwithstanding liability as an operating carrier according to the Montreal Convention.</p> <p><u>NOTE:</u> Except to the extent provided in Rule 55 (Liability of Carriers) with respect to tariff C.A.B. No. 831, issued by Airline Tariff Publishing Company, Agent, rules affecting liability of carriers for personal injury or death are not permitted to be included in tariffs filed pursuant to the laws of the United States, and Rule 55, is included herein, as part of the tariff filed with governments other than the United States and not as part of tariff C.A.B. No. 831 issued by Airline Tariff Publishing Company, Agent, filed with the Department of Transportation.</p>
	<p>(Continued on next page)</p> <p>For unexplained abbreviations, reference marks and symbols see IPGT-1, C.A.B. NO. 581, NTA(A) NO. 373.</p> <p>ISSUED: January 19, 2010 EFFECTIVE: March 5, 2010</p>

Airline Tariff Publishing Company, Agent
INTERNATIONAL PASSENGER RULES AND FARES TARIFF
NO. AB-1

1st Revised Page AB-19
 Cancels Original Page AB-19

RULE	SECTION I - GENERAL RULES
55	<p><u>LIABILITY OF CARRIERS</u> (Continued)</p> <p>(D) <u>LIMITATION OF LIABILITY</u> (Continued)</p> <p>C [C](6) Carrier shall not be liable in any event for any consequential or special damage arising from carriage subject to this tariff, whether or not carrier had knowledge that such damages might be incurred.</p> <p>C [C](7) Whenever the liability of carrier is excluded or limited under these conditions, such exclusion or limitation shall apply to agents, servants or representatives of the carrier and also any carrier whose aircraft is used for carriage and its agents, servants or representatives.</p> <p>C (8) [CANCELLED]</p> <p>C (9) [CANCELLED]</p> <p>C (10) [CANCELLED]</p> <p>C (11) [CANCELLED]</p> <p>C (12) [CANCELLED]</p> <p>C [C](E) <u>GRATUITOUS TRANSPORTATION</u> Gratuitous transportation by carrier of persons, as hereinafter described, shall be governed by all the provisions of this rule, and by all other applicable rules of this tariff.</p>

(Continued on next page)

For unexplained abbreviations, reference marks and symbols see IPGT-1, C.A.B. NO. 581, NTA(A) NO. 373.

ISSUED: May 14, 2009

EFFECTIVE: June 28, 2009

Airline Tariff Publishing Company, Agent
INTERNATIONAL PASSENGER RULES AND FARES TARIFF
NO. AB-1

Original Page AB-20

RULE	SECTION I - GENERAL RULES
C55	<p>LIABILITY OF CARRIERS (Continued)</p> <p>(F) TIME LIMITATIONS ON CLAIMS AND ACTIONS</p> <p>(1) No action shall lie in the case of damage to baggage unless the person entitled to delivery complains to an office of carrier forthwith after the discovery of the damage, and, at the latest, within seven (7) days from the date of receipt; and in the case of delay or loss, unless the complaint is made at the latest within twenty-one (21) days for all carriers from the date on which the baggage has been placed at his disposal (in the case of delay) or should have been placed at his disposal (in the case of loss). Every complaint must be in writing and dispatched within the times aforesaid. Where carriage is not "international carriage" as defined in the Convention, failure to give notice shall not be a bar to suit where claimant proves that:</p> <p>(a) it was not reasonably possible for him to give such notice, or</p> <p>(b) that notice was not given due to fraud on the part of carrier, or</p> <p>(c) the management of carrier had knowledge of damage to passenger's baggage.</p> <p>(2) Any right to damages against carrier shall be extinguished unless an action is brought within two (2) years reckoned from the date of arrival at the destination or from the date on which the aircraft ought to have arrived, or from the date on which the carriage stopped.</p> <p>(G) OVERRIDING LAW, MODIFICATION AND WAIVER</p> <p>(1) OVERRIDING LAW - Insofar as any provision contained or referred to in the ticket or in this tariff may be contrary to mandatory law, government regulations, orders, or requirements, such provision shall remain applicable to the extent that it is not over-ridden thereby. The invalidity of any provision shall not affect any other part.</p> <p>(2) MODIFICATION AND WAIVER No agent, servant or representative of carrier has authority to alter, modify or waive any provisions of the contract of carriage or of this tariff.</p>
For unexplained abbreviations, reference marks and symbols see IPGT-1, C.A.B. NO. 581, NTA(A) NO. 373. ISSUED: February 6, 2009	
EFFECTIVE: March 23, 2009	

Airline Tariff Publishing Company, Agent
INTERNATIONAL PASSENGER RULES AND FARES TARIFF
NO. AB-1

Original Page AB-21

RULE	SECTION I - GENERAL RULES				
C60	<p><u>IN]RESERVATIONS</u></p> <p>(A) <u>GENERAL</u> A ticket will be valid only for the flight(s) for which reservation(s) shall have been made, and only between the points named on the ticket or applicable flight coupons. A passenger holding an unused open-date ticket or portion thereof or Miscellaneous Charges Order for onward travel, or who wishes to change his ticketed reservation to another date, shall not be entitled to any preferential right with respect to the obtaining of a reservation.</p> <p>(B) <u>CONDITIONS OF RESERVATIONS</u> Reservations shall be tentative unless and until carrier has issued a validated ticket or Miscellaneous Charges Order to the carriage for which space is reserved. Carrier will cancel a reservation at any time without notice on the failure of the passenger to purchase a ticket for the space reserved.</p> <p><u>EXCEPTION 1:</u> A reservation of space on a given flight is valid when the availability and allocation of such space is confirmed by a reservation agent of the carrier and entered in the Carrier's computer.</p> <p><u>EXCEPTION 2:</u> A reservation or seat request (waitlist) is valid only for the passenger in whose name the reservation or request was originally made. Transfer of reservations or seat requests (name changes) from one passenger to another is not permitted. In the event that such transfer occurs without prior approval of AB, AB reserves the right to cancel said reservation, waitlisted or requested space.</p> <p><u>EXCEPTION 3:</u> Subject to payment or satisfactory credit arrangement, a validated ticket will be issued by the carrier indicating such confirmed space provided the passenger applies to carrier for such ticket before the expiration of the time agreed upon between the carrier and the passenger when the reservation was confirmed. However, if airport ticketing was agreed upon, at least 60 minutes prior to the scheduled departure time of the flight.</p> <p><u>EXCEPTION 4:</u></p> <ol style="list-style-type: none"> If the reservation is made within two days of the departure of the flight, the ticket must be issued not later than the times specified below: If airport ticketing was agreed upon, at least 60 minutes prior to the scheduled departure time of the flight. Such reservation of space is subject to cancellation by the carrier without notice if the passenger has not obtained a validated ticket specifying thereon his/her confirmed reserved space by the time limit agreed upon between the carrier and the passenger. <p><u>EXCEPTION 5:</u> Carrier may accept reservations of space for specific flights in excess of available space on board the aircraft. The number of excess reservations planned by the carrier for a particular flight is based on the anticipated booking pattern for such flight. The determination of this pattern takes into consideration current conditions which may affect the expected utilization of space on the flight as well as historical factors such as the rate of late cancellations for the flight, failure of persons with confirmed reservations to show for the flight and the absence of any record for certain reservations in the carrier's inventory of the flight.</p> <p><u>EXCEPTION 6:</u> In the event that the number of persons presenting themselves with confirmed reservations for carriage on a flight exceeds the number of seats available, those passengers with confirmed reservations who are not accommodated will be subject to Rule No. 87, (<u>DENIED BOARDING COMPENSATION</u>), herein.</p> <p>(C) <u>ALLOCATION OF ACCOMMODATIONS</u> Carrier does not guarantee allocation of any particular space in the aircraft.</p> <p>(D) <u>ARRIVAL OF PASSENGERS AT AIRPORTS</u> The passenger must present himself at the airport of departure for check-in at least the number of minutes indicated below for each carrier prior to the schedule departure time of the flight on which he/she holds a reservation. If the passenger fails to arrive at such airport of departure by the established time limit or appears improperly documented and not ready to travel, carrier(s) will cancel space reserved for him/her. Departure will not be delayed for passengers who arrive at airports of departure too late for such formalities to be completed before scheduled departure time. Carrier(s) is not liable to the passenger for loss or expense due to passenger's failure to comply with this provision.</p> <table border="0"> <tr> <td><u>CARRIER</u></td><td><u>CHECK-IN TIME IN MINUTES</u></td></tr> <tr> <td>AB</td><td>60 Minutes</td></tr> </table> <p>(E) <u>CANCELLATION OF CONTINUING SPACE</u> If a passenger fails to occupy space which has been reserved for him/her, carrier will cancel all other reservations held by such passenger for continuing or return space. Carrier is not liable for such cancellation but carrier will refund in accordance with Voluntary Refunds provisions published herein.</p>	<u>CARRIER</u>	<u>CHECK-IN TIME IN MINUTES</u>	AB	60 Minutes
<u>CARRIER</u>	<u>CHECK-IN TIME IN MINUTES</u>				
AB	60 Minutes				

For unexplained abbreviations, reference marks and symbols see IPGT-1, C.A.B. NO. 581, NTA(A) NO. 373.

ISSUED: February 6, 2009

EFFECTIVE: March 23, 2009

Airline Tariff Publishing Company, Agent
INTERNATIONAL PASSENGER RULES AND FARES TARIFF
NO. AB-1

1st Revised Page AB-22
 Cancels Original Page AB-22

RULE	SECTION I - GENERAL RULES
C65	<p>[C] TICKETS</p> <p>(A) GENERAL</p> <p>(1) A tickets will not be issued and in any case carrier will not be obliged to carry until the passenger has paid the applicable fare or has complied with credit arrangements established by carrier.</p> <p>(2) A ticket which has not been validated or which has been altered, mutilated or improperly issued, shall not be valid.</p> <p>(3) No person shall be entitled to transportation except upon presentation of a valid ticket. Such ticket shall entitle the passenger to transportation only between points of origin and destination and via the routing designated thereof.</p> <p>NOTE: The fare paid shall only be applicable when international travel actually commences in the country of the point of origin shown on the ticket, i.e. If international travel actually commences in a different country, the fare must be reassessed from such country. For example, if the ticket was issued at the Namibian dollar fare for travel WDH-DUS-YVR and the passenger actually commences travel in Germany instead of Namibia, the fare must be reassessed at the DUS-YVR, Euro fare level.</p> <p>(B) VALIDITY General</p> <p>(1) When validated, the ticket is good for carriage from the airport at the place of departure to the airport at the place of destination, via the route shown therein and for the applicable class of service and is valid for one year from the date of commencement of flight, except as otherwise specified in carrier's tariffs. Each flight coupon will be accepted for carriage on the date and flight for which accommodation had been reserved.</p> <p>(2) Periods of Validity</p> <p>Tickets expire at midnight on the date of expiration of ticket validity, except that such period of validity will be extended by carrier, without additional collection of fare, as follows:</p> <p>(a) For no longer than seven days beyond the original limit when a passenger who holds a ticket valid for one year is unable to obtain space at time of application to carrier.</p> <p>(b) For no longer than thirty days beyond the original limit when carrier is unable to provide previously confirmed space; or a flight is cancelled or postponed during the period of validity; a scheduled stop which is either a stopover or destination for the passenger is omitted; carrier substitutes a different class of service; or causes a passenger to miss a connection; or fails to operate a flight reasonably according to schedule.</p> <p>(c) Until the date when the passenger, who is prevented from traveling within the period of validity of his ticket by reason of illness, becomes fit to travel according to a medical certificate, or until the first service of the class for which the fare has been paid on the carrier on which space is available after such date from the point where the journey is resumed or from the last connecting point, provided that when the flight coupons remaining in a ticket having a one year validity involve one or more stopovers, the validity of such ticket will be extended for not more than three months from the date shown on such certificate. In such circumstances carrier will extend similarly the period of validity of tickets of persons traveling with an incapacitated passenger.</p> <p>(d) For no longer than forty-five (45) days after the date of death of a passenger for tickets of the persons accompanying the deceased passenger.</p> <p>(e) A miscellaneous charges order issued without definite date of passage must be presented for a ticket within one year from date of issued; otherwise it will not be honored for a ticket.</p> <p>(C) SALES RESTRICTIONS/SEQUENTIAL USE OF FLIGHT COUPONS</p> <p>Full and sequential use of flight coupons - The ticket (or electronic ticket) is not valid if the first coupon has not been used and will not be honored if all coupons are not used in the sequence provided in the ticket/or electronic ticket. The passenger must retain the passenger coupon and all flight coupons of the ticket not previously surrendered to the carrier, throughout his journey. He must, when required, produce the ticket or surrender any applicable portion of the ticket to the carrier.</p>

(Continued on next page)

For unexplained abbreviations, reference marks and symbols see IPGT-1, C.A.B. NO. 581, NTA(A) NO. 373.

ISSUED: March 13, 2009

EFFECTIVE: April 27, 2009

Airline Tariff Publishing Company, Agent
INTERNATIONAL PASSENGER RULES AND FARES TARIFF
NO. AB-1

1st Revised Page AB-23
 Cancels Original Page AB-23

RULE	SECTION I - GENERAL RULES
C65	<p>[C] TICKETS (Continued)</p> <p>(D) Absence, loss or irregularities of ticket carrier will refuse carriage to any person not in possession of a valid ticket. In case of loss or non-presentation of the ticket or the applicable portion thereof, carriage will not be furnished for that part of the trip covered by such ticket or that portion thereof until the passenger purchases another ticket at the current applicable fare for the carriage to be performed. Carrier will not accept a ticket if any part of it is mutilated or if it has been altered by other than carrier or it is presented without the passenger's coupon and all unused flight coupons. Notwithstanding foregoing, carrier will issue, at the passenger's request, a new ticket to replace the lost one, upon receipt of proof of loss satisfactory to carrier, and if the circumstances of the case in carrier's opinion warrant such action; provided that the passenger agrees, in such form as may be prescribed by carrier, to indemnify carrier for any loss or damage which carrier may sustain by reason thereof.</p> <p>(E) NON-TRANSFERABILITY</p> <p>(1) A ticket is not transferable, but carrier shall not be liable to the person entitled to be transported or to the person entitled to receive such refund for honoring or refunding such ticket when presented by someone other than the person entitled to be transported thereunder or to a refund in connection therewith.</p> <p>(2) If a ticket is in fact used by any person other than the person to whom it was issued, with or without the knowledge and consent of the person to whom it was issued, carrier will not be liable for the destruction, damage, or delay of such unauthorized person's baggage or other personal property arising from or in connection with such unauthorized use.</p> <p>(3) If a ticket is in fact used by any person other than the person to whom it was issued, with or without the knowledge and consent of the person to whom it was issued, carrier will not be liable for the death or injury of such unauthorized person arising from or in connection with such unauthorized use (see note).</p> <p>NOTE: Except to the extent provided in rules 55 (Liability of Carriers), Rules affecting liability of carriers for personal injury or death are not permitted to be included in tariffs filed pursuant to the laws of the United States, and this Rule is included herein as part of the tariff filed with governments other than that of the United States and not as part of AB-1 tariff, C.A.B. No. 528 and NTA(A) No. 831 issued by Airline tariff Publishing Co., Agent.</p>
For unexplained abbreviations, reference marks and symbols see IPGT-1, C.A.B. NO. 581, NTA(A) NO. 373.	
ISSUED: March 13, 2009	EFFECTIVE: April 27, 2009

Airline Tariff Publishing Company, Agent
INTERNATIONAL PASSENGER RULES AND FARES TARIFF
NO. AB-1

Original Page AB-24

RULE	SECTION I - GENERAL RULES		
C80	<p><u>IN]REVISED ROUTINGS, FAILURE TO CARRY AND MISSED CONNECTIONS</u></p> <p><u>(A) CHANGES REQUESTED BY PASSENGER</u></p> <p>(1) At the passenger's request, carrier will effect a change in the routing (other than the point of origin), carrier(s), class(s) of service, destination, fare or validity specified in an unused ticket, flight coupon(s) or Miscellaneous Charges Order by issuing a new ticket or by endorsing such unused ticket, flight coupon(s) or Miscellaneous Charges Order, provided that:</p> <p>(a) such carrier issued the original ticket or;</p> <p>(b) such carrier is the carrier designated in the "via carrier" box, or no carrier is designated in the "via carrier" box, of the unused flight coupon or Miscellaneous Charges Order for the first onward carriage from the point on the route at which the passenger desires the change to commence, however, where the carrier who issued the ticket is designated as carrier for any subsequent section(s) and has an office or general agent, who is authorized to make endorsements, at the point on the route where the change is to commence or where the passenger makes his request for such change, the reissuing carrier shall obtain such issuing carrier's endorsement; or</p> <p>(c) such carrier has received written or telegraphic authority to do so from the carrier entitled, under (a) or (b) above, to effect the change.</p> <p>(2) When the rerouting results in a change of fare, the new fare and charges shall be constructed as follows:</p> <p>(a) The new fare shall be calculated upon the basis of that which would have been applicable had the passenger purchased transportation for the revised itinerary (which includes those points for which transportation has already been completed) prior to departure from point of origin.</p> <p>(b) Additional passage at the through fare and charges shall not be permitted unless request therefor has been made prior to arrival at the destination named on the original ticket or Miscellaneous Charges Order; and, after carriage has commenced:</p> <p>(i) a one-way ticket shall not be converted into a round, circle or open jaw trip ticket at the round, circle or open jaw trip discount for any portion already flown. Discount will only be applied to any rerouted portion of the trip and only from the point of rerouting, not based on any portion of the trip already flown;</p> <p>(ii) a round, circle or discounted open jaw trip ticket can be converted into any other one of these categories provided that the request therefor is made prior to arrival at the destination named on the original ticket or Miscellaneous Charges Order.</p> <p>(3) Any difference between the fares and charges applicable under paragraph (2) above, and the fares and charges paid by the passenger, will be collected from the passenger by the carrier accomplishing the rerouting who will also pay to the passenger any amounts due to account of refunds.</p> <p>(4) The expiration date of any new ticket issued for a revised routing will be limited to the expiration date that would have been applicable had the new ticket been issued on the date of sale of the original ticket or Miscellaneous Charges Order.</p> <p>(5) Time limits on cancellations and charges for late cancellations will be applicable to revised routings requested by passenger.</p>		
	<p style="text-align: right;">(Continued on next page)</p> <p>For unexplained abbreviations, reference marks and symbols see IPGT-1, C.A.B. NO. 581, NTA(A) NO. 373.</p> <table border="1" style="width: 100%;"> <tr> <td style="width: 50%;">ISSUED: February 6, 2009</td> <td style="width: 50%;">EFFECTIVE: March 23, 2009</td> </tr> </table>	ISSUED: February 6, 2009	EFFECTIVE: March 23, 2009
ISSUED: February 6, 2009	EFFECTIVE: March 23, 2009		

Airline Tariff Publishing Company, Agent
INTERNATIONAL PASSENGER RULES AND FARES TARIFF
NO. AB-1

Original Page AB-25

RULE	SECTION I - GENERAL RULES
C80	<p>[N]REVISED ROUTINGS, FAILURE TO CARRY AND MISSED CONNECTIONS (Continued)</p> <p>(B) INVOLUNTARY REVISED ROUTING In the event carrier cancels a flight, fails to operate according to schedules, substitutes a different type of equipment or different class of service, or is unable to provide previously confirmed space, or the passenger is refused passage or removed, in accordance with Rule 25 (<u>REFUSAL TO TRANSPORT- LIMITATIONS OF CARRIER</u>) herein, carrier will either:</p> <ol style="list-style-type: none"> (1) Carry the passenger on another of its passenger aircraft on which space is available; or (2) Endorse to another carrier or to any other transportation service the unused portion of the ticket for purposes of rerouting; or (3) Reroute the passenger to destination named on the ticket or applicable portion thereof by its own services or by other means of transportation; and, if the fare, excess baggage charges and any applicable service charge for the revised routing is higher than the refund value of the ticket or applicable portions as determined from Rule 90 (<u>REFUNDS</u>) herein, carrier will require no additional payment from the passenger, but will refund the difference if the fare and charges for the revised routing are lower; or (4) Make involuntary refund in accordance with the provisions of Rule 90 (<u>REFUNDS</u>) herein. <p>(C) MISSED CONNECTIONS In the event a passenger misses an onward connecting flight on which space has been reserved for him/her because the delivering carrier did not operate its flight according to schedules, or changed the schedule of such flight, the delivering carrier will arrange for the carriage of the passenger or make involuntary refund in accordance with Rule 90 (<u>REFUNDS</u>) herein.</p> <p>(D) FREE BAGGAGE ALLOWANCE An involuntarily rerouted passenger shall be entitled to retain the free baggage allowance applicable for the type of service originally paid for. This provision shall apply even though the passenger may be transferred from a First Class flight to an Economy/Tourist/Coach/Thrift Class flight and is entitled to a fare refund.</p>
For unexplained abbreviations, reference marks and symbols see IPGT-1, C.A.B. NO. 581, NTA(A) NO. 373. ISSUED: February 6, 2009	
EFFECTIVE: March 23, 2009	

Airline Tariff Publishing Company, Agent
INTERNATIONAL PASSENGER RULES AND FARES TARIFF
NO. AB-1

Original Page AB-26

RULE	SECTION I - GENERAL RULES
C85	<p>[N] SCHEDULES, DELAYS AND CANCELLATIONS</p> <p>(A) SCHEDULES The times shown in timetables or elsewhere are approximate and not guaranteed, and form no part of the contract of carriage. Schedules are subject to change without notice and carrier assumes no responsibility for making connections. Carrier will not be responsible for errors or omissions either in timetables or other representations of schedules. No employee, agent or representative of carriers is authorized to bind carrier as to the dates or times of departure or arrival or of the operation of any flight.</p> <p>(B) CANCELLATIONS (1) Carrier may, without notice, substitute alternate carriers or aircraft. (2) Carrier may, without notice, cancel, terminate, divert, postpone or delay any flight or the further right of carriage or reservations of traffic accommodations and determine if any departure or landing should be made, without any liability except to refund in accordance with its tariffs the fare and baggage charges for any unused portion of the ticket if it would be advisable to do so: (a) because of any fact beyond its control (including, but without limitation, meteorological conditions, acts of God, force majeure, strikes, riots, civil commotions, embargoes, wars, hostilities, disturbances, or unsettled international conditions) actual, threatened or reported or because of any delay, demand, conditions, circumstance or requirement due, directly or indirectly, to such fact; or (b) because of any fact not to be foreseen, anticipated or predicted; or (c) because of any government, regulation, demand or requirement; or (d) because of shortage of labor, fuel or facilities, or labor difficulties or carrier or others. (3) Carrier will cancel the right or further right of carriage of the passenger and his baggage upon the refusal of the passenger, after demand by carrier, to pay the fare or the portion thereof so demanded, or to pay any charge so demanded assessable with respect to the baggage of the passenger without being subject to any liability therefore except to refund, in accordance herewith, the unused portion of the fare and baggage charge(s) previously paid, if any.</p>
For unexplained abbreviations, reference marks and symbols see IPGT-1, C.A.B. NO. 581, NTA(A) NO. 373. ISSUED: February 6, 2009	
EFFECTIVE: March 23, 2009	

Airline Tariff Publishing Company, Agent
INTERNATIONAL PASSENGER RULES AND FARES TARIFF
NO. AB-1

Original Page AB-27

RULE	SECTION I - GENERAL RULES
C87	<p><u>(N) DENIED BOARDING COMPENSATION</u></p> <p><u>(A) DEFINITIONS</u> For the purpose of this rule, except as otherwise specifically provided herein:</p> <p><u>AIRPORT</u> means the airport at which the direct or connecting flight, on which the passenger holds confirmed reserved space, is planned to arrive or some other airport serving the same metropolitan area, provided that transportation to the other airport is accepted (i.e. used) by the passenger.</p> <p><u>ALTERNATE TRANSPORTATION</u> is air transportation (by an airline licensed by the Department of Transportation) or other transportation used by the passenger which, at the time the arrangement is made, is planned to arrive at the passenger's next scheduled stopover (of 4 hours or longer) or if none, at the airport of final destination no later than 4 hours after the passenger's originally scheduled arrival time.</p> <p><u>CARRIER</u> means: (To/From U.S.A. only)</p> <ol style="list-style-type: none"> (1) A direct air carrier, except a helicopter operator, holding a certificate issued by the Department of Transportation pursuant to section 401(d)(2), 401(d)(5), or 401(d)(8) of the Act, or an exemption from section 401(a) of the Act, authorizing the transportation of persons, or (2) A foreign route air carrier holding a permit issued by the Department of Transportation pursuant to section 402 of the Act, or an exemption from section 402 of the Act, authorizing the scheduled foreign air transportation of persons. <p><u>COMPARABLE AIR TRANSPORTATION</u> means transportation provided to passenger at no extra cost by a carrier as defined above.</p> <p><u>CONFIRMED RESERVED SPACE</u> means space on a specific date and on a specific flight and class of service of a carrier which has been requested by a passenger and which the carrier or its agent has verified, by appropriate notation on the ticket or in any other manner provided therefore by the carrier as being reserved for the accommodation of the passenger.</p> <p><u>STOPOVER</u> means a deliberate interruption of a journey by the passenger, scheduled to exceed four hours, at a point between the place of departure and the place of final destination.</p> <p><u>THE SUM OF THE VALUES OF THE REMAINING FLIGHT COUPONS</u> means the sum of the applicable one way fares including any surcharges and air transportation taxes, less any applicable discounts.</p> <p><u>VOLUNTEER</u> means a person who responds to carrier's request for volunteers and who willingly accepts carrier's offer of compensation, in any amount, in exchange for relinquishing his confirmed reserved space. Any other passenger denied boarding is considered, for the purposes of this rule, to have been denied boarding involuntarily, even if he accepts denied boarding compensation.</p> <p><u>(B) APPLICABLE ONLY TO FLIGHTS OR PORTIONS OF FLIGHTS ORIGINATING IN CANADA</u></p> <ol style="list-style-type: none"> (1) <u>Conditions For Payment Of Compensation</u> Subject to the exceptions in this subparagraph, carrier will tender to the passenger the amount of compensation specified in paragraph (2) when: <ol style="list-style-type: none"> (a) Passenger holding a ticket for confirmed reserved space presents himself/herself for carriage at the appropriate time and place, having complied fully with carrier's requirements as to ticketing, check-in (See Rule 65 (<u>TICKETS</u>)) and reconfirmation procedures and being acceptable for transportation under carrier's tariff; and (b) The flight for which the passenger holds confirmed reserved space is unable to accommodate the passenger and departs without him/her.

(Continued on next page)

For unexplained abbreviations, reference marks and symbols see IPGT-1, C.A.B. NO. 581, NTA(A) NO. 373.

ISSUED: February 6, 2009

EFFECTIVE: March 23, 2009

Airline Tariff Publishing Company, Agent
INTERNATIONAL PASSENGER RULES AND FARES TARIFF
NO. AB-1

1st Revised Page AB-28
 Cancels Original Page AB-28

RULE	SECTION I - GENERAL RULES
87	<p>DENIED BOARDING COMPENSATION (Continued)</p> <p>(B) <u>APPLICABLE ONLY TO FLIGHTS OR PORTIONS OF FLIGHTS ORIGINATING IN CANADA (Continued)</u></p> <p>(1) <u>Conditions For Payment Of Compensation (Continued)</u></p> <p>(b) (Continued)</p> <p><u>EXCEPTION:</u> The passenger will not be eligible for compensation if:</p> <p>(i) The flight upon which the passenger holds confirmed reserved space is unable to accommodate him/her because of substitution of equipment of lesser capacity when required by operational and/or safety reasons; or</p> <p>(ii) If the carrier arranges comparable air transportation accepted by the passenger which at the time such arrangement is made, is planned to arrive at the airport of the passenger's next stopover, or if none the airport of the passenger's destination not later than one hour after the time the direct connecting flight on which the confirmed space is held.</p> <p>C (c)(iii) Passengers must be in possession of their boarding pass and have presented themselves at the check-in desk at least 90 minutes prior to the scheduled departure time (when using the quick check-in machines they must have completed the automated check-in process by this time) to be able to board.</p> <p>(2) <u>Amount of Compensation Payable</u></p> <p>(a) Subject to the provisions of paragraph (1) above, carrier will tender liquidated damages at the rate of 200 percent of the sum of the values of the passenger's remaining flight coupons to the passenger's next stopover or, if none, to his/her final destination, with a CAD 580.00 maximum. Provided, however, that the compensation shall be one-half the aforesaid amount, with a CAD 290.00 maximum, if the carrier arranges for comparable air transportation or other transportation accepted (i.e., used) by the passenger, which at the time either such arrangement is made, is planned to arrive at the airport of the passenger's final destination not later than 4 hours after the time the direct or connecting flight on which the confirmed space is held is planned to arrive.</p> <p><u>NOTE:</u> At the passenger's option, carrier may compensate the passenger with credit for future transportation on AB in lieu of monetary compensation. The credit voucher shall be valid for travel on AB only within 365 days from the date of issue, and shall be non-refundable and non-transferable.</p> <p>(b) Said tender will be made by carrier on the day and at the place where the failure occurs, and if accepted will be receipted for by the passenger. Provided, however, that when carrier arranges for the passenger's convenience, alternate means of transportation which departs prior to the time such tender can be made to the passenger, tender shall be made by mail or other means within 24 hours after the time the failure occurs.</p> <p>(3) <u>Boarding Priority</u></p> <p>(a) Passengers holding a confirmed reservation will always be boarded before any passenger not holding a confirmed reservation or not entitled to a firm reservation.</p> <p>(b) Passengers holding a confirmed reservation who have fully paid a fare (including special fares, excursion fares, discounted fares-such as for children) approved by the Canadian Transportation Agency for publication and sale to the general public, will be boarded in the sequence in which they have presented themselves, properly documented for the flight and at the appropriate time and place, for check-in.</p> <p><u>EXCEPTION:</u> The following passengers cannot be left behind:</p> <p>(i) AB crew members traveling with confirmed reservations.</p> <p>(ii) AB employees on duty traveling with confirmed reservations.</p> <p>(iii) Unaccompanied children (under 12 years of age).</p> <p>(iv) Sick and handicapped passengers.</p> <p>(v) Heads of States and other leading statesmen, official government delegations, diplomatic couriers</p> <p>(vi) Inaugural flight invitees</p> <p>(vii) Hardship cases, as determined by the manager on duty</p> <p>(4) <u>Written Explanation of Denied Boarding Compensation and Denied Boarding Priorities</u></p> <p>(a) <u>Compensation for Denied Boarding</u> - If you have been denied a reserved seat on a carrier, you are probably entitled to monetary compensation. This notice explains the Airlines obligations and the passenger's rights in case of an oversold flight, in accordance with regulations of the Department of Transportation.</p>
	<p>(Continued on next page)</p> <p>For unexplained abbreviations, reference marks and symbols see IPGT-1, C.A.B. NO. 581, NTA(A) NO. 373.</p> <p>ISSUED: March 13, 2009 EFFECTIVE: April 27, 2009</p>

Airline Tariff Publishing Company, Agent
INTERNATIONAL PASSENGER RULES AND FARES TARIFF
NO. AB-1

Original Page AB-29

RULE	SECTION I - GENERAL RULES
C87	<p><u>IN DENIED BOARDING COMPENSATION (Continued)</u></p> <p>(B) <u>APPLICABLE ONLY TO FLIGHTS OR PORTIONS OF FLIGHTS ORIGINATING IN CANADA (Continued)</u></p> <p>(4) <u>Written Explanation of Denied Boarding Compensation and Denied Boarding Priorities (Continued)</u></p> <p>(b) <u>Volunteer and Boarding Priorities</u> - If a flight is oversold, no one may be denied boarding against his will until airline personnel first ask for volunteers who will give up their reservations willingly, in exchange for compensation at the choice of the airline. If there are not enough volunteers, other passengers may be denied boarding involuntarily in accordance with the following boarding priorities of carrier:</p> <p>Passengers holding a confirmed reservation will always be boarded before any passenger not holding a confirmed reservation, or not entitled to a firm reservation.</p> <p>Passengers holding a confirmed reservation who have fully paid a fare (including special fares, excursion fares, discounted fares - such as for children) approved by the Canadian Transportation Agency for publication and sale to the general public, will be boarded in the sequence in which they have presented themselves, properly documented for the flight and at the appropriate time and place, for check-in.</p> <p><u>EXCEPTION:</u> The following passengers cannot be left behind:</p> <ul style="list-style-type: none"> (i) AB crew members traveling with confirmed reservations. (ii) AB employees on duty traveling with confirmed reservations. (iii) Unaccompanied children (under 12 years of age). (iv) Sick and handicapped passengers. (v) Heads of States and other leading statesmen, official government delegations, diplomatic couriers (vi) Inaugural flight invitees (vii) Hardship cases as determined by the manager on duty <p>(c) <u>Compensation for Denied Boarding (Involuntary)</u> - If you are denied boarding, you are entitled to a payment of "denied boarding compensation" from the airline unless:</p> <ul style="list-style-type: none"> (i) you have not fully complied with the airline's ticketing, check-in, and reconfirmation requirements or you are not acceptable for transportation under the airline's tariff filed with the Department of Transportation, or (ii) you are denied boarding because the flight is cancelled, or (iii) you are denied boarding because a smaller capacity aircraft was substituted for safety or operational reasons, or (iv) you are offered accommodations in a section of the aircraft other than that specified on your ticket, at no extra charge (a passenger seated in a section for which a lower fare is charged will be given an appropriate refund). <p>(d) <u>Amount of Denied Boarding Compensation</u> Passengers who are eligible for denied boarding compensation must be offered a payment equal to the sum of the face values of their ticket coupons, with a CAD 290.00 maximum. However, if the airline cannot arrange alternate transportation (see below) for the passenger, the compensation is doubled to CAD 580.00. The value of a ticket coupon is the one way fare for the flight shown on the coupon, including any surcharge and air transportation tax, minus any applicable discount. All flight coupons, including connecting flight, to the passenger's destination or first 4-hour stopover are used to compute the compensation.</p> <p><u>NOTE:</u> At the passenger's option, carrier may compensate the passenger with credit for future transportation on AB in lieu of monetary compensation. The amount of the transportation credit offered shall be equal to or greater than the monetary compensation due the passenger. The credit voucher shall be valid for travel on AB only within 365 days from the date of issue, and shall be non-refundable and non-transferable.</p> <p>(e) <u>Method of Payment</u> The airline will give to each passenger, who qualifies for denied boarding compensation, a payment by check, or cash, or MCO, or voucher for the amount specified, on the day and place the involuntary denied boarding occurs. However, if the airline arranges alternate transportation for the passenger's convenience that departs before the payment can be made, the payment will be sent to the passenger within 24 hours. The air carrier may offer free tickets in place of the cash payment. The passenger, may, however, insist on the cash payment, or refuse all compensation and bring private legal action.</p> <p>(f) <u>Passenger's Options</u> Acceptance of the compensation (by endorsing the check or draft within 30 days) relieves the carrier from any further liability to the passenger caused by its failure to honor the confirmed reservations. However, the passenger may decline the payment and seek to recover damages in a court of law or in some other manner.</p>
For unexplained abbreviations, reference marks and symbols see IPGT-1, C.A.B. NO. 581, NTA(A) NO. 373.	
ISSUED: February 6, 2009	EFFECTIVE: March 23, 2009

Airline Tariff Publishing Company, Agent
INTERNATIONAL PASSENGER RULES AND FARES TARIFF
NO. AB-1

Original Page AB-30

RULE	SECTION I - GENERAL RULES
C90	<p>[N] REFUNDS</p> <p>(A) GENERAL</p> <p>(1) In case of refund, whether due to failure of carrier to provide the accommodation called for by the ticket, or to voluntary change of arrangements by the passenger, the conditions and amount of refund will be governed by carrier's tariffs.</p> <p>(2) Except as otherwise provided in paragraph (F) of this rule, refund by carrier for an unused ticket or portion thereof or Miscellaneous Charges Order will be made to the person named as the passenger in such ticket or Miscellaneous Charges Order unless at the time of purchase the purchaser designates on the ticket or Miscellaneous Charges Order another person to whom refund shall be made in which event refund will be made to persons so designated, and only upon delivery of the passenger coupon and all unused flight coupons of the ticket of Miscellaneous Charges Order. A refund made in accordance with this procedure to a person representing him as the person named or designated in the ticket or Miscellaneous Charges Order will be considered a valid refund and carrier will not be liable to the true passenger for another refund.</p> <p>EXCEPTION 1: Refund in accordance with paragraph (E) below of tickets for transportation which have been issued against a credit card will be made only to the credit card account of the person to whom such credit card has been issued.</p> <p>EXCEPTION 2: Refund of a ticket which has been issued pursuant to a Prepaid Ticket Advice (PTA) will be made to the person who paid carrier for the ticket.</p> <p>(3) Carrier will refuse to refund on a ticket which has been presented to government officials of a country or to carrier as evidence of intention to depart therefrom, unless the passenger establishes to carrier's satisfaction that he has permission to remain in the country or that he will depart therefrom by another carrier or conveyance.</p> <p>(B) CURRENCY</p> <p>All refunds will be subject to government laws, rules, regulations, or orders of the country in which the ticket was originally purchased and of the country in which the refund is being made. Refund will be made subject to the following provisions:</p> <p>(1) Voluntary refunds of tickets, Miscellaneous Charges Orders or deposit receipts purchased in currency other than U.S. dollars shall be made in currency used for such purpose, and in the country where such purchase was made. However, if the government laws, rules, regulations or orders of the country in which the ticket was originally purchased permit refunds outside that country, then such refund can be made outside that country.</p> <p>(2) Voluntary refunds of tickets, Miscellaneous Charges Orders or deposit receipts purchased in U.S. dollars may be made in U.S. dollars or local currency in any country provided such refund is not prohibited by local governmental exchange control regulations point of refund.</p> <p>(C) SPECIAL HANDLING BY CARRIER</p> <p>Carrier will make all or any individual refunds through its general accounting offices or regional sales or accounting offices and will require prior written applications for refunds to be prepared by passenger on special forms furnished by carrier.</p> <p>(D) INVOLUNTARY REFUNDS</p> <p>See also Rule 80 (REVISED ROUTINGS, FAILURE TO CARRY AND MISSED CONNECTIONS) and Rule 67 (DENIED BOARDING COMPENSATION). For the purpose of this paragraph, the term "Involuntary Refund" shall mean any refund to a passenger who is prevented from using the carriage provided for in his ticket because of cancellation of flight, inability of carrier to provide previously confirmed space, substitution of a different type of equipment or different class of service by carrier, missed connections, postponement or delay of flight, omission of a scheduled stop, or removal or refusal to carry under conditions prescribed in Rule 25 (REFUSAL TO TRANSPORT- LIMITATIONS OF CARRIER). Involuntary refunds will be computed as follows:</p> <p>(1) When no portion of the trip has been made, the amount of refund will be equal to the fare paid.</p> <p>(2) When a portion of the trip has been made, the amount of refund will be:</p> <p>(a) Either an amount equal to the one-way fare less the same rate of discount, if any, that was applied in computing the original one-way fare (or on round or circle trip tickets, one-half of the round trip fare) and charges applicable to the unused transportation from the point of termination to the destination or stopover point named on the ticket or to the point at which transportation is to be resumed, via:</p> <p>(i) The routing specified on the ticket, if the point of termination was on such routing; or</p> <p>(ii) The routing of any carrier operating between such points, if the point of termination was not on the routing specified on the ticket; in such case the amount of refund will be based on the lowest fare applicable between such points; or</p> <p>(b) The difference between the fare paid and the fare for the transportation used, whichever is higher.</p> <p>EXCEPTION: When a passenger holding a ticket for carriage for a higher class of service between an origin and a destination is required by carrier to use a lower class of service for any portion of such carriage, the amount of refund will be as follows:</p> <p>(1) For One-Way Tickets: The difference between the fare for the higher class of service and the fare for the lower class of service between the points where the lower class service is used;</p>

(Continued on next page)

For unexplained abbreviations, reference marks and symbols see IPGT-1, C.A.B. NO. 581, NTA(A) NO. 373.

ISSUED: February 6, 2009

EFFECTIVE: March 23, 2009

Airline Tariff Publishing Company, Agent
INTERNATIONAL PASSENGER RULES AND FARES TARIFF
NO. AB-1

1st Revised Page AB-31
 Cancels Original Page AB-31

RULE	SECTION I - GENERAL RULES			
90	<p>REFUNDS</p> <p>(D) INVOLUNTARY REFUNDS (Continued)</p> <p>(2) (Continued)</p> <p>(b) (Continued)</p> <p>EXCEPTION: (Continued)</p> <p>(2) For Round Trip, Circle Trip or Open-Jaw Tickets: The difference between 50 percent of the round trip fare for the higher class of service and 50 percent of the round trip fare for the lower class of service between the points where the lower class of service is used.</p> <p>FOR THE PURPOSE OF THIS EXCEPTION FARES ARE PUBLISHED IN THE FOLLOWING DESCENDING ORDER OF CLASSES OF SERVICE:</p> <p>(a) First Class fares applicable on jet aircraft;</p> <p>(b) First Class fares applicable on propeller aircraft;</p> <p>(c) One Class Standard Service fares;</p> <p>(d) Economy Class, Tourist Class or Coach Class fares applicable on jet aircraft;</p> <p>(e) Economy Class, Tourist Class or Coach Class fares applicable on propeller aircraft;</p> <p>(f) Thrift Class fares applicable on jet aircraft;</p> <p>(g) Thrift Class fares applicable on propeller aircraft.</p> <p>The term "Jet Aircraft" as used above means A-300, BAC-111, B-707, B-720, B-720B, B-727, B-737, B-747, Caravelle Convair 600, Convair 880, Convair 990, Comet 4, Comet 4-C, DC-8, DC-9, DC-10, Ilyushin IL-62, L-1011, Tupolev TU-114 and VC-10.</p> <p>(3) [CANCELLED]</p> <p>(E) VOLUNTARY REFUNDS</p> <p>For the purpose of this paragraph, the term "Voluntary Refund" shall mean any refund of a ticket or portion thereof other than an involuntary refund, as described in paragraph (D) of this rule. Voluntary refunds shall be computed as follows:</p> <p>(1) If no portion of the ticket has been used, refund will be the full amount of the fare paid, less any applicable service charge and communication expenses, (See Rule Nos. 60 (RESERVATIONS) and 65 (TICKETS)); or</p> <p>(2) If a portion of a ticket has been used, refund will be made in an amount equal to the difference, if any, between the fare paid and the applicable fare between the points between which the ticket has been used, less any applicable service charge and communication expenses. (See Rule Nos. 60 (RESERVATIONS) and 65 (TICKETS)).</p> <p>(3) When the refunding of any portion of a ticket would result in the use of such ticket between any points where the carriage of traffic is prohibited, the refund, if any, will be determined as if such ticket had been used to a point beyond which would not result in the violation of carrier's operating rights or privileges. The passenger will be refunded the difference between the fare paid from the point of origin to such farther point and the total fare paid, less any applicable charges.</p> <p>(4) A penalty for voluntary cancellation shall not apply and the total amount paid shall be refunded if such cancellation is made after an increase in the fare is made applicable between the time of the initial payment and the date of travel.</p> <p>(F) LOST TICKET</p> <p>The following provisions will govern refund of a lost ticket or unused portion thereof:</p> <p>(1) When a lost ticket or portion thereof is not found, refund as stipulated will be made upon receipt of proof of loss satisfactory to carrier and after receipt of written request for refund from the passenger. Refund will only be made provided that the lost ticket or portion thereof has not been honored for transportation, or refunded, upon surrender by any person prior to the time the refund is made and further provided that the passenger agrees to indemnify and hold carrier harmless against any and all loss, damage, claim or expense, including without limitation, reasonable attorney fees, which carrier may suffer or incur by reason of the making of such refund and/or the subsequent presentation of said ticket(s) for transportation or refund of any other use whatsoever.</p> <p>EXCEPTION: Carrier will not refund lost tickets less than six months after the expiration date of the lost ticket.</p> <p>(2) The foregoing provisions shall also apply to lost Miscellaneous Charges Order, deposit receipts and excess baggage tickets.</p> <p>(3) (Applicable only to documents originally issued in the U.S.A.) A service charge as indicated below will be imposed per passenger/document for handling such request for refund or replacement of a lost ticket stated in USD (or the equivalent local currency):</p> <table><tr><td>LOST TICKET</td></tr><tr><td>USD</td></tr><tr><td>50.00</td></tr></table>	LOST TICKET	USD	50.00
LOST TICKET				
USD				
50.00				

For unexplained abbreviations, reference marks and symbols see IPGT-1, C.A.B. NO. 581, NTA(A) NO. 373.

ISSUED: March 13, 2009

EFFECTIVE: April 27, 2009

Airline Tariff Publishing Company, Agent
INTERNATIONAL PASSENGER RULES AND FARES TARIFF
NO. AB-1

Original Page AB-31-A

RULE	SECTION I - GENERAL RULES
C105	<p><u>IN]ACCEPTANCE OF PETS AND ANIMALS</u></p> <p><u>(A) GENERAL CONDITIONS OF ACCEPTANCE</u></p> <ol style="list-style-type: none"> (1) Pets, limited to dogs, cats and household birds, when properly crated and accompanied by valid health and rabies vaccination certificate, entry permits and other documents required by countries of entry or transit will be accepted for carriage subject to the requirements as shown below. (2) Pets will be accepted as baggage only when accompanied by a passenger traveling on the same aircraft. (3) Advance arrangements must be made. (4) The passenger must make all arrangements and assume full responsibility for complying with any applicable laws. Customs, and/or other government regulations, requirements or restrictions of the country, state or territory to which the animal is being transported. (5) The passenger must assume all financial obligations involved in transporting the animal, including but not limited to the cost of obtaining vaccinations, health certificates, quarantine charges, etc. (6) Acceptance is subject to the availability of space at departure time. (7) The animal will be transported in either the cargo compartment or in the passenger cabin of the aircraft. (8) The animal must be harmless, inoffensive odorless, and require no attention during transit. (9) Environmental conditions must pose no hazard to the safety or comfort of the animal. (10) Animals will not be accepted as checked baggage for interline carriage. <p><u>(B) CONTAINERS</u></p> <ol style="list-style-type: none"> (1) The animal must be confined in a cage or container subject to inspection and approval by AB prior to acceptance. (2) The passenger is responsible for insuring that the container meets all governmental requirements for the safe and humane transportation of the animal being transported. (3) The container cannot exceed 21 inches in length, 13 inches in width and during take off and landing must collapse to a maximum of 9 inches of height if transported in the passenger cabin. (4) The maximum outside linear dimensions of the container checked as baggage may not exceed 97 inches. (5) only one container is permitted in passenger cabin per passenger. (6) Containers must be leak proof. <p><u>(C) PETS IN THE PASSENGER CABIN</u></p> <ol style="list-style-type: none"> (1) Maximum number of animals <ol style="list-style-type: none"> (a) Widebody aircraft Carriage of pets in the passenger compartment is limited to six. (b) Narrowbody aircraft Carriage of pets in the passenger compartment is limited to one. (2) Container and Animal Storage The container must be stored under the seat directly in front of the passenger. The animal will not be carried in the first (bulkhead) row or adjacent to an emergency exit. The animal must remain in the container while in the boarding area, during boarding or deplaning and at all time while on board the aircraft. (3) Provision of carriage In the event the animal becomes offensive or causes a disturbance during transit, the animal may be removed at the captain's discretion, at the first enroute stop and placed in the cargo compartment for continuing transportation. (4) Animals will not be permitted to travel with unaccompanied minors. (5) Acceptance of animals as carry-on will be in lieu of one (1) piece of carry-on baggage and subject to charges in (D) below. <p><u>(D) CHARGES</u></p> <ol style="list-style-type: none"> (1) (Except for certified service animals trained to assist the disable) the animal and it's container will not be included in determining the free baggage allowance and will always be subject to a charge as follows: <ol style="list-style-type: none"> (a) An animal traveling in the passenger cabin (based on one way travel): EUR 20.00/USD 25.00/CAD 34.00 (b) An animal traveling in cargo compartment (based on one way travel): EUR 60.00/USD 80.00/CAD 100.00 (2) If the animal is not called for within 6 hours after arrival at destination, a storage charge of USD 20.00/CAD 27.00 per day, or a fraction thereof, will be assessed.

For unexplained abbreviations, reference marks and symbols see IPGT-1, C.A.B. NO. 581, NTA(A) NO. 373.

ISSUED: March 13, 2009

EFFECTIVE: April 27, 2009

Airline Tariff Publishing Company, Agent
INTERNATIONAL PASSENGER RULES AND FARES TARIFF
 NO. AB-1

1st Revised Page AB-32
 Cancels Original Page AB-32

RULE	SECTION I - GENERAL RULES
115	<p><u>BAGGAGE</u></p> <p>(A) <u>CHECKED BAGGAGE</u> (1) Nothing contained in this tariff shall entitle a passenger to have his baggage checked on a journey for which carrier does not offer facilities for checking of baggage. (2) Upon delivery to carrier of the baggage to be checked, carrier will insert in the ticket the number of pieces and weight of the checked baggage (which act shall constitute the issuance of the baggage check); in addition Carrier will issue for identification purposes only, a baggage (claim) tag for each piece of baggage so delivered and covered by the baggage check. All checked baggage must be properly packed in suitcases or similar containers in order to ensure safe carriage with ordinary care in handling. [X].</p> <p>(B) <u>MOVEMENT OF BAGGAGE</u> Checked baggage will be carried in the same aircraft as the passenger unless such carriage is deemed impractical by Carrier in which event carrier will move the baggage in the next preceding or subsequent flight on which space is available. <u>EXCEPTION:</u> [CANCELLED]</p> <p>(C) <u>INSPECTION BY CARRIER</u> Carrier has the right, but not the obligation to verify in the presence of the passenger the contents of his baggage, and, in the case of unaccompanied baggage, to open and examine such baggage whether or not the passenger is present. The existence or exercise of such right shall not be construed as an agreement, expressed or implied, by carrier to carry such contents as would otherwise be precluded from carriage.</p> <p>(D) <u>DANGEROUS, DAMAGEABLE OR UNSUITABLE BAGGAGE</u> Passenger must not include in his/her baggage articles which are likely to endanger the aircraft, persons or property, which are likely to be damaged by air carriage or which are unsuitably packed, or the carriage of which is forbidden by any applicable laws, regulations or orders of any state to be flown from, into, or over. If the weight, size or character of baggage renders it unsuitable for carriage on the aircraft, carrier, prior to or at any stage of the journey, will refuse to carry the baggage.</p> <p>The following articles will be carried as baggage only with the prior consent of an arrangement with carrier, in accordance with carrier's regulations:</p> <p>(1) <u>FIREARMS</u> (a) Firearms will be accepted only when unloaded and suitably packed and when checked for carriage in the baggage or other compartment of the aircraft not accessible to the passenger. (b) At the time of check-in, firearm(s) will be surrendered and the passenger will be required to make a written or verbal declaration that the firearm(s) as surrendered is safe for transportation. (c) When firearms used for sport purposes are carried on the aircraft, entry permits shall be in the possession of the passenger for the country or countries of transit and destination. <u>EXCEPTION:</u> An authorized person performing a duty on board an aircraft, such as a law enforcement officer or diplomatic courier, may be permitted to retain custody of his firearm and ammunition upon duly identifying himself at the time of check-in.</p> <p>(2) <u>EXPLOSIVES</u> Munitions, corrosives and articles which are easily ignited. Small arms ammunitions shall be accepted only for carriage in the baggage/cargo compartments of the aircraft and only with prior approval of the carrier as follows: (a) Small arms ammunition for sporting purposes in quantities not exceeding 5 kilograms (11 lbs.) gross weight per passenger, securely packaged for personal use, excluding those with explosive or incendiary projectiles. (b) Small arms ammunition for sporting purposes, excluding those with explosive or incendiary projectiles, in quantities exceeding 5 kilograms (11 lbs.) gross weight but not exceeding 55 lbs. (25 kgs.) gross weight per passenger for personal use. When such ammunition is carried, a written declaration shall be made by the passenger confirming that the ammunition is packed in a strong outside container made of wood, metal or fiberboard, and that the ammunition inside the container is protected against shock and secured against movement. The declaration shall also confirm that the passenger is not carrying more than a total of 55 lbs. (25 kgs.) gross weight.</p> <p>(3) <u>LIQUIDS</u></p> <p>(4) <u>LIVE ANIMALS</u> including birds and reptiles, other than pets, dogs trained to lead the blind and dogs trained to assist the deaf.</p>

(Continued on next page)

For unexplained abbreviations, reference marks and symbols see IPGT-1, C.A.B. NO. 581, NTA(A) NO. 373.

ISSUED: June 26, 2009

EFFECTIVE: August 10, 2009

Airline Tariff Publishing Company, Agent
INTERNATIONAL PASSENGER RULES AND FARES TARIFF
NO. AB-1

2nd Revised Page AB-33
 Cancels 1st Revised Page AB-33

RULE	SECTION I - GENERAL RULES
115	<p>BAGGAGE (Continued)</p> <p>(D) DANGEROUS DAMAGEABLE OR UNSUITABLE BAGGAGE (Continued)</p> <p>(5) PHOTOFLASH BULBS When appropriately marked and contained in the original package of the manufacturer.</p> <p>(6) COMPRESSED GASES Flammable, non-flammable and poisonous; corrosives such as acids and wet batteries; flammable liquids and solids (Such as matches, lighter fuels, rubbing alcohol); oxidizing materials; poisons; radioactive materials; and other restricted articles (such as offensive or irritating materials).</p> <p>C (E) IFREE BAGGAGE ALLOWANCE/EXCESS BAGGAGE CHARGES FOR ADULT PASSENGERS</p> <p>(1) TWO-PIECE CONCEPT The free baggage allowance, including checked and unchecked baggage of each passenger paying the Economy or business relax class fare, except as otherwise provided, will be 2 items of baggage at 23 kg/51 lbs each (32 kg/71 lbs for business/relax class passengers) the excess baggage charge (more than 23 kg/51 lbs and up to 32 kg/71 lbs) per kg one way shall amount to: 25 EUR (flight ex Germany)/25 USD (flight ex USA)/25 CAD (flight ex Canada). The two-piece excess baggage charge for each additional item (from 3rd item of baggage) up to 32 kg/71 lbs one way shall amount to: 150 EUR (flight ex Germany)/150 USD (flight ex USA)/150 CAD (flight ex Canada). The excess baggage charge (more than 32 kg/71 lbs) per item of baggage one way shall amount to: 450 EUR (flight ex Germany)/450 USD (flight ex USA)/450 CAD (flight ex Canada).</p> <p>(2) CABIN BAGGAGE Cabin baggage must not weigh more than 6 kg/13 lbs without laptop (8 kg/18 lbs with laptop; standard weight limit on USA/Canada flights: 8 kg/18 lbs). The dimensions of hand baggage must not exceed the measurements of 55 cm x 40 cm x 20 cm. On account of space restrictions and security, only one item of hand baggage per passenger is permitted. According to EU regulation 1546/2006 all passengers departing from airports in the European Union and Switzerland (including connecting flights) are only allowed to transport liquids, pressurized containers, pastes, lotions and other gel-like substances up to a maximum amount of 100 ml per item in their hand baggage. Essential is the maximum filling amount printed on the container. All of these single containers must be packed in one transparent, re-sealable plastic bag with a capacity not greater than 1 liter. Only one plastic bag per person is allowed. Special rules apply to prescribed medication and baby food, which can be obtained through the service center of the airline. Some non-EU States have adopted the same regulations. Further information is available through the service center of the airline.</p> <p>(3) Free Baggage Allowance For Involuntarily Rerouted Passengers Involuntarily rerouted passengers will receive the free baggage allowance applicable to the class of service for which tickets were originally issued, regardless of whether such passengers are subsequently transferred to a different class of service.</p>

(Continued on next page)

For unexplained abbreviations, reference marks and symbols see IPGT-1, C.A.B. NO. 581, NTA(A) NO. 373.

ISSUED: June 26, 2009

EFFECTIVE: August 10, 2009

Airline Tariff Publishing Company, Agent
INTERNATIONAL PASSENGER RULES AND FARES TARIFF
NO. AB-1

1st Revised Page AB-34
 Cancels Original Page AB-34

RULE	SECTION I - GENERAL RULES
<p>115</p> <p>C</p> <p>C</p>	<p><u>BAGGAGE</u> (Continued)</p> <p>[C](F) <u>FREE BAGGAGE ALLOWANCE FOR CHILDREN</u> Children are only allowed one piece of baggage to be carried (one -piece concept). Apart from that, the provisions and charges as set out in (E)(1) shall apply accordingly.</p> <p>(G) <u>COMBINATION OF FREE BAGGAGE ALLOWANCES</u> Where two or more passengers traveling as one party to a common destination or point of stopover by the same flight, present themselves and their baggage for traveling at the same time and place, they shall be permitted a total free baggage allowance equal to the combination of their individual free baggage allowances.</p> <p>[C](H) <u>SPECIAL CONDITIONS FOR BICYCLES</u> Bicycles must be registered with the airline prior to the date of travel and packaged before they are checked in. We recommend a bike box or other sturdy container as suitable packaging. Bicycles with an auxilliary engine are deemed to be hazardous items and excluded from carriage. However bicycles powered by an electric motor and equipped with a battery can be transported. For the carriage of one bicycle, a baggage charge of EUR 25.00/USD 33.00/CAD 40.00 shall apply.</p>

(Continued on next page)

For unexplained abbreviations, reference marks and symbols see IPGT-1, C.A.B. NO. 581, NTA(A) NO. 373.

ISSUED: June 26, 2009

EFFECTIVE: August 10, 2009

Airline Tariff Publishing Company, Agent
INTERNATIONAL PASSENGER RULES AND FARES TARIFF
NO. AB-1

1st Revised Page AB-35
Cancels Original Page AB-35

Information previously published on this page is hereby cancelled.

(Continued on next page)

For unexplained abbreviations, reference marks and symbols see IPGT-1, C.A.B. NO. 581, NTA(A) NO. 373.

ISSUED: June 26, 2009

EFFECTIVE: August 10, 2009

Airline Tariff Publishing Company, Agent
INTERNATIONAL PASSENGER RULES AND FARES TARIFF
 NO. AB-1

1st Revised Page AB-36
 Cancels Original Page AB-36

RULE	SECTION I - GENERAL RULES
115	<u>BAGGAGE</u> (Continued)
C	<u>[C](I) SPECIAL CONDITIONS FOR SNOW SKIING EQUIPMENT</u> One set per passenger of snow skiing equipment consisting of one pair each of skis, ski bindings, ski poles and one pair of boots, shall be assessed a special sports baggage charge for skiing equipment of EUR 25.00/USD 33.00/CAD 40.00.
C	<u>[C](J) SPECIAL CONDITIONS FOR GOLFING EQUIPMENT</u> One set per passenger of golfing equipment shall be free of charge if it does not weigh more than 30 kgs (66 lbs), whereas excess baggage charges according to (E) shall apply for overweight golfing equipment (more than 30 kgs/66 lbs).
C	<u>[C](K) SPECIAL CONDITIONS FOR DIVING EQUIPMENT</u> Diving equipment must be registered with the airline prior to the date of travel. Belts must be transported without the lead diving weights and compressed-air bottles must be empty. Diving lamps must be carried as hand luggage, with the battery or bulbs removed. One set per passenger of diving equipment shall be assessed a special sports baggage charge for diving equipment of EUR 25.00/USD 30.00/CAD 40.00.
C	<u>[C](L) SPECIAL CONDITIONS FOR OTHER SPORTS EQUIPMENT</u> Sports equipment/baggage is deemed to be special baggage and must, with the exception of golf equipment and other special/sports baggage as indicated by the airline, be registered in advance and packed separately. The airline advises passengers to check in sports baggage in sturdy packaging. It must be recognizable as such at the check-in desk. Charges for other sports equipment are available on request.
C	<u>[C](M) COLLECTION OF EXCESS WEIGHT/OVERSIZE AND/OR ADDITIONAL PIECE CHARGES</u> At the passenger's option, excess weight, oversize and/or additional piece charges will be payable either at the point of origin for the entire journey to final destination, or at the point of origin to the point of stopover, in which event, when carriage is resumed, charge will be payable from the point stopover to the next point or destination. When on a journey for which a through excess baggage ticket has been issued there is an increase in the amount of excess baggage carried, carrier will issue a separate excess baggage ticket for such increase and collect charges to destination or a stopover point as the case may be.
C	<u>[C](N) PAYMENT OF CHARGES</u> Carrier will not be obligated to carry baggage until the passenger has paid all applicable charges or has complied with credit arrangements established by carrier.
C	<u>[C](O) EXCESS WEIGHT/OVERSIZE AND/OR ADDITIONAL PIECE AND VALUE CHARGES ON REROUTING OR CANCELLATIONS</u> When a passenger is rerouted or his carriage cancelled, the provisions which govern with respect to the payment of additional fares or the refunding of fares shall likewise govern the payment of the refunding of excess weight charges and the payment of excess value charges, but no refund of value charges will be made when a portion of the carriage has been completed.

(Continued on next page)

For unexplained abbreviations, reference marks and symbols see IPGT-1, C.A.B. NO. 581, NTA(A) NO. 373.

ISSUED: June 26, 2009

EFFECTIVE: August 10, 2009

Airline Tariff Publishing Company, Agent
INTERNATIONAL PASSENGER RULES AND FARES TARIFF
NO. AB-1

1st Revised Page AB-37
 Cancels Original Page AB-37

RULE	SECTION I - GENERAL RULES
115	<u>BAGGAGE</u> (Continued)
C	<p><u>[C](P) CHECKING OF BAGGAGE BY CARRIER</u> Except as otherwise provided in this rule, each participating carrier will upon presentation by a fare-paying passenger of a valid ticket covering transportation over the lines of such carrier and one or more other participating carriers, check personal property which is tendered by the passenger for transportation as baggage when tendered at the city or airport office designated by the carrier, and within the times prescribed by such carrier, but no participating carrier will check property so tendered:</p> <ol style="list-style-type: none"> (1) Beyond the destination, or not on the routing, designated on such ticket; (2) Beyond a point of stopover; (3) Beyond a point of transfer to any other carrier, if the passenger has declared a valuation in excess of the amount specified in paragraph (J) of this rule except between points where through interline service is provided without change of aircraft by two or more participating carriers; and provided further, that AB will check such baggage beyond a point of transfer to international carriers; (4) Beyond a point which the passenger holds no reservation; (5) Beyond a point at which the passenger is to transfer to a connecting flight, and such flight is scheduled to depart from a different airport than that at which the passenger is scheduled to arrive at such point; (6) Beyond a point at which the passenger desires to resume possession of such property or any portion thereof; or (7) Beyond a point beyond which all applicable charges have not been paid; (8) (Applicable only for through transportation) to a point to which the passenger holds no reservation, unless the passenger's name or initials are on the outside of such baggage.
C	<p><u>[N](Q) DELIVERY OF CHECKED BAGGAGE BY CARRIER</u> (1) Checked baggage will be delivered to the bearer of the baggage check upon payment of all unpaid sums due carrier under contract of carriage and upon return to carrier of the baggage (claim) tag(s) issued in connection with such baggage. Carrier is under no obligation to ascertain that the bearer of the baggage check and baggage (claim) tag is entitled to delivery of the baggage, and carrier is not liable for any loss, damage or expense arising out of or in connection with such delivery of the baggage. Except as otherwise provided in paragraph (3) herein, delivery will be made at the destination shown in the baggage check. (2) If the provisions of paragraph (1) above, are not completed with by a person claiming the baggage, carrier will deliver the baggage only on the condition that such person establishes to carrier's satisfaction his rights thereto, and if required by carrier, such person shall furnish adequate security to indemnify carrier for any loss, damage or expense which may be incurred by carrier as a result of such delivery; (3) At the request of the bearer of the baggage check and baggage (claim) tag(s), checked baggage will be delivered at the place of departure or an intermediate stopping place upon the same condition provided for in paragraph (1) hereof, unless precluded by government regulations, or unless time and circumstances do not permit. In delivering baggage at the place of departure or at any intermediate stopping place, carrier shall be under no obligation to refund any charge paid. (4) Acceptance of baggage by the bearer of the baggage check and baggage (claim) tag(s) without written complaint at the time of delivery is presumptive evidence that the baggage has been delivered in good condition and in accordance with the contract of carriage.</p>
C	<p><u>[N](R)</u> Unless otherwise provided, the Rules of the Convention for the Unification of Certain Rules for International Carriage by Air (Montreal Convention), as revised on May 28, 1999, shall apply in their entirety in case of baggage liability.</p>
For unexplained abbreviations, reference marks and symbols see IPGT-1, C.A.B. NO. 581, NTA(A) NO. 373.	
ISSUED: June 26, 2009	EFFECTIVE: August 10, 2009

Airline Tariff Publishing Company, Agent
INTERNATIONAL PASSENGER RULES AND FARES TARIFF
NO. AB-1

Original Page AB-38

RULE	SECTION I - GENERAL RULES
C130	<p>[N]APPLICATION OF FARES</p> <p>(A) GENERAL</p> <p>(1) Where a local and joint fare is specifically published via the desired routing from point of origin to point of destination, such fare is applicable over such route notwithstanding that it is higher or lower than the combination of intermediate fares via such routing.</p> <p>(2) Fares apply only for transportation in the types of aircraft and their seating configurations as specified in Aircraft Type and Seating Configuration Tariff No. TS-2, issued by Airline Tariff Publishing Company, Agent, of the classes of service and aircraft stated in connection with fares governed by this tariff.</p> <p>(B) ROUND TRIP FARES</p> <p>When a ticket is purchased before the transportation commences or is reissued according to Rule 90 (REFUNDS AND REROUTING), the fare applicable to a round trip between two (2) points over the lines of one or more carrier(s) will be:</p> <p>(1) When specifically published via the desired routing, the applicable round trip fare published by or on behalf of such carrier(s).</p> <p>(2) When not specifically published via the desired routing, the sum of the one way fares applicable to the respective one way segments or the sum of the round trip segment fares if these fares are published.</p> <p>(C) CIRCLE TRIP FARES</p> <p>Except as provided below, when a ticket is purchased before the transportation commences or is reissued according to Rule 90 (REFUNDS AND REROUTING), the fare applicable to a circle trip via participating carriers or partly via participating carriers and partly via other scheduled air carriers and National Air Taxi Conference members will be for the portion of carriage via one or more participating carriers as follows: the sum of 50 percent of the applicable round trip fares for the respective sections, constructed from the point of origin via the route of travel that produces the lowest fare for the circle trip for the class of service used.</p> <p>(D) COMBINABILITY</p> <p>(1) Fares may be combined for round trip, circle trip or open jaw travel by using 50 percent of a round trip normal fare for the outbound portion of travel, and 50 percent of another round trip normal fare for the return portion of travel.</p> <p>(2) When combining normal fares with other normal fares the more restrictive rule applies.</p> <p>(3) Reservations and ticketing time limits apply to the entire trip.</p> <p>(4) Minimum/maximum stay provisions apply to the entire trip.</p> <p>(5) Time of travel and stopovers apply for each segment flown.</p> <p>(6) Promotional fares may not be combined.</p> <p>(E) CIRCLE TRIP/ROUND TRIP MAXIMUM</p> <p>If the fare constructed for a routing exceeds the fare for a circle trip or round trip constructed from the same point of origin which would include such routing, the circle trip or round trip fare shall apply.</p> <p>(F) CONSTRUCTION OF FARES</p> <p>When the fare between any two points is not specifically published via the desired routing, such fare shall be constructed by combining those fares, applicable via the desired routing from the passenger's point of origin to the passenger's point of destination, provided travel is via the point(s) over which the fares have been combined, which produces the lowest fare for the class of service used.</p> <p>(G) GROUP REQUIREMENTS</p> <p>(1) When special group fares are available, the group must travel together on the same aircraft on all segments of the trip. However, when lack of seating accommodations or other operating conditions make it impossible to travel as a single group, arrangements can be made for some members of the group to be carried on preceeding flights.</p> <p>(2) In order to secure reservations when booking a group, a non-refundable deposit of USD 50.00 per seat is required to block the group space.</p> <p>(3) 60 (sixty) days prior to departure a total of 50 percent of the payment must be on deposit.</p> <p>(4) Full payment is due no less than 30 (thirty) days prior to departure.</p> <p>(5) Cancellation Fees: For cancellations within the group received between 89-61 days prior to outbound departure, a penalty of USD 50.00 per passenger will be retained. For cancellations within the group received 60 days or less prior to outbound departure, a penalty of 50 percent of the gross fare will be retained.</p> <p>(6) Cancellations within 2 weeks of departure are non-refundable.</p>
For unexplained abbreviations, reference marks and symbols see IPGT-1, C.A.B. NO. 581, NTA(A) NO. 373.	
ISSUED: February 6, 2009	EFFECTIVE: March 23, 2009

Airline Tariff Publishing Company, Agent
INTERNATIONAL PASSENGER RULES AND FARES TARIFF
NO. AB-1

Original Page AB-39

RULE

SECTION I - GENERAL RULES

C135

INISTOPOVERS

No stopovers will be permitted on AB flights. Stopovers will be permitted only upon payment of the combination of applicable joint fares unless the applicable fare permits such stopover.

For unexplained abbreviations, reference marks and symbols see IPGT-1, C.A.B. NO. 581, NTA(A) NO. 373.

ISSUED: February 6, 2009

EFFECTIVE: March 23, 2009

Airline Tariff Publishing Company, Agent
INTERNATIONAL PASSENGER RULES AND FARES TARIFF
NO. AB-1

Original Page AB-40

RULE	SECTION II - TRANSATLANTIC SPECIAL AND PROMOTIONAL FARES AND CHARGES - UNPUBLISHED FARES
C200	<p><u>IN]CHILDREN'S AND INFANTS' FARES</u></p> <p>(A) <u>ACCEPTANCE OF CHILDREN</u></p> <p>(1) <u>Accompanied</u> Children from ages 5-12 years of age are accepted for transportation when accompanied on the same flight and in the same compartment by a passenger at least 16 years of age or older.</p> <p>(2) <u>Unaccompanied</u> children between the ages of 5 and 16 may be carried by the airline without a person accompanying them provided that the airline is notified in advance and that carriage of unaccompanied minors is confired by the airline. A notification is required or all unaccompanied minors under the age of 12. The parents/guardian have to provide a written confirmation tht the child is allowed to travel. For some countries special rules apply. Further information can be obtained through the service centre. The name of the person collecting/looking after the child at the destination airport must be given at the check-in desk. The parent/guardian or person looking after the child must wait at the airport until the departure of the aircraft.</p> <p>(3) Children under the five (5) years of age will not accepted for transportation under any condition.</p> <p>(B) The fare for infants (children under 2 years old) on all international routes is 10% of the adult fare. The fare for children between the ages of 2 and 11 inclusive is 67% of the adult fare. All the above mentioned prices are subject to taxes, charges and fuel surcharge.</p> <p>(C) The carriage of unaccompanied minors is subject to a processing charge of 40 EUR one way. For flights of over 3,000 miles this charge is 80 EUR one way.</p>
<p>For unexplained abbreviations, reference marks and symbols see IPGT-1, C.A.B. NO. 581, NTA(A) NO. 373.</p> <p>ISSUED: May 22, 2009</p>	
<p>EFFECTIVE: July 6, 2009</p>	